

# Agenda



## Performance Scrutiny Committee - Partnerships

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Date: Wednesday, 8 November 2023

Time: 5.00 pm

Venue: Committee Room 1 / Microsoft Teams

To: Councillors E Stowell-Corten (Chair), C Baker-Westhead, B Davies, P Drewett, F Hussain, J Jones, A Morris, M Pimm, A Screen and K Whitehead

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Item	Wards Affected
1	<u>Apologies</u>
2	<u>Declarations of Interest</u>
3	<u>Minutes of the previous meetings held on 4th October 2023 and 10th October 2023 (Pages 3 - 14)</u>
4	<u>Norse Joint Venture Partnership - Strategy and Performance Review (Pages 15 - 32)</u>
5	<u>Safer Newport Draft Strategic Needs Assessment 2023 (Pages 33 - 70)</u>
6	<u>Conclusions of Committee Reports</u> Following the completion of the Committee reports, the Committee will be asked to formalise its conclusions, recommendations and comments on previous items for actioning.
7	<u>Scrutiny Adviser Reports (Pages 71 - 80)</u> <ul style="list-style-type: none"><li>a) Forward Work Programme Update (<b>Appendix 1</b>)</li><li>b) Actions Plan (<b>Appendix 2</b>)</li></ul>

Contact: Neil Barnett, Scrutiny Adviser  
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Date of Issue: Wednesday, 1 November 2023

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Live Event

[To watch the live event please click here](#)

# Minutes



## Performance Scrutiny Committee - Partnerships

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Date: 4 October 2023

Time: 5.00 pm

Present: Councillors E Stowell-Corten (Chair), B Davies, P Drewett, F Hussain, J Jones, A Morris, M Pimm and A Screen

In Attendance: Councillor Dimitri Batrouni (Cabinet Member for Organisational Transformation), Rhys Cornwall (Strategic Director-Corporate and Transformation), Tracy Mckim (Head of People, Policy and Transformation), Matt Lewis (Chief Officer Shared Resource Service) Sarah Stephens (Educational Lead Shared Resource Service), Kath Beavan-Seymour (Assistant Director Shared Resource Service), Dominic Gibbons (Digital Projects Manager), Mike Doverman (User Support Manager Shared Resource Services), Paul Higgs (Assistant Director – Senior Leadership Team – Shared Resource Service), Janice Dent (Policy and Partnership Manager), Dr Bethan Bowden (Consultant in Public Health Aneurin Bevan University Health Board), Harriet Bleach (Senior Officer Natural Resources Wales), Wayne Tucker (Senior Policy and Partnership Officer), Neil Barnett (Scrutiny Advisor), Taylor Strange (Governance Officer) and Simon Richards (Governance Officer)

Apologies: Councillors C Baker-Westhead and K Whitehead

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### 1 **Declarations of Interest**

None.

### 2 **Minutes of the previous meeting held on 19th July 2023**

The minutes of the previous meeting held on the 19th of July 2023 were held as a true record.

### 3 **Shared Resource Service Monitoring Update**

Invitees:

- Dimitri Batrouni (Cabinet Member for Organisational Transformation)
- Rhys Cornwall (Strategic Director-Corporate and Transformation)
- Tracy Mckim (Head of People, Policy and Transformation)
- Matt Lewis (Chief Officer Shared Resource Service)
- Sarah Stephens (Educational Lead Shared Resource Service)
- Kath Beavan-Seymour (Assistant Director Shared Resource Service)
- Dominic Gibbons (Digital Projects Manager)
- Mike Doverman (User Support Manager Shared Resource Services)
- Paul Higgs (Assistant Director – Senior Leadership Team – Shared Resource Service)

The Chief Officer of Shared Resource Service and the Head of People, Policy and Transformation gave an overview of the report and a background to the Shared Resource Service.

The following was discussed:

- The Committee raised questions regarding the progress in recruiting additional organisations into the Shared Resource Service (SRS). The Chief Officer for Shared Resource Service explained plans to incorporate groups into the SRS and highlighted the interest of an English authority in partnering with the SRS.
- The Committee inquired about the loss of 27 members of staff in the SRS. The Chief Officer Shared Resource Service explained that the main reason for their departure was lower wages compared to other organisations. Additionally, some staff found the work too complicated.
- The Committee asked about the SRS's approach to dealing with online scams. The Chief Officer highlighted one measure they have taken, which is restricting access to the UK only.
- The Committee asked about the diversity of apprentices and enquired about university links for work experience. The Chief Officer of Shared Resource Service informed the Committee about their collaboration with a scheme in Cardiff and their efforts to reach minority or underrepresented groups.
- The Committee enquired about direct contact for support from the SRS. The Chief Officer Shared Resource Service stated that this information can be provided.
- The Committee questioned the figures on reserves compared to capital funding. The Chief Officer Shared Resource Service explained that these are different figures based on revenue reserves and funding provided by Newport.
- The Committee asked about the number of apprenticeships in Newport. The Chief Officer Shared Resource Service explained that the funding for these apprenticeships comes from the SRS, and they work with all their partners, not solely within Newport.
- The Committee enquired about out of hours call outs and IT support. The Assistant Director Shared Resource Service explained that the service desk covers 9-5 Monday-Friday, and out-of-hours service is staffed to handle critical system issues. The Head of People, Policy, and Transformation emphasised the importance of SRS's ability to provide support that an in-house IT team cannot.
- The Committee questioned how the SRS keeps up with cybersecurity attacks. The Chief Officer for Shared Resource Service mentioned allocating resources and staff to address cybersecurity issues. The Head of People, Policy, and Transformation highlighted that Newport Council has a risk owner supported by the SRS.
- The Committee asked if there were any security attacks or concerns for schools in Newport. The Chief Officer for Shared Resource Service confirmed that there have not been any with schools supported by the SRS.
- The Committee enquired about the user-friendliness of the new Newport website. The Head of People, Policy, and Transformation assured that it will be better than the current website and mentioned financing partners to design it accordingly. The Chief Officer Shared Resource Service noted that Newport is part of a group of councils sharing best practices for website design.

- The Committee expressed interest in reducing the environmental impact of data storage. The Chief Officer of Shared Resource Service explained that cloud-based storage would help achieve this goal. The Digital Projects Manager mentioned Newport's cloud-based policy, which also saves costs on energy.
- The Committee questioned the time it would take to bring the SRS systems back to capacity if they went down. The Chief Officer for Shared Resource Service assured that they have measures in place to limit the impact, including various systems and facilities. They are also looking into disaster management, which would involve housing a copy of all files externally. The User Support Manager Shared Resources added that they run disaster scenarios to test these situations.
- The Cabinet Member for Organizational Transformation thanked the Committee, officers, and partners for their participation. They emphasised the constant effort to protect against cybersecurity issues and the desire to drive skills and talent within Newport. The Cabinet Member for Organizational Transformation highlighted the importance of reducing costs and utilising the skills of the SRS team. They also emphasised the importance of data management and usage.

The Chair thanked the officer for attending.

### **Conclusions**

- The Committee expressed their gratitude to the invitees for attending, and commended the positive report, Members praised the enthusiasm displayed by the officers when discussing the report and the strength of the partnership. Members also commended the financial information provided in the report, appreciating the assurance that funds were reserved for various projects.
- Members requested statistics concerning the diversity of apprentices within the partnership.
- Members were pleased to receive the news that the upcoming council website will prioritise accessibility for users and open-source compatibility for future updates. They also expressed an interest in receiving examples of open-source websites used by other local authorities.
- The Committee would like more information on the Disaster Recovery Plan when developed as part of next year's report. Members also asked for an Information report in the interim if available.
- The Committee would like to know if there is a direct contact number for Members to contact SRS for issues.
- Members would like to know the viability of recruiting more organisations into the partnership.
- Members would like to know if there has there been any incidents with breakdowns which have resulted in issues with safeguarding in schools.

## **4 One Newport Well-being Plan Final Report**

### **Invitees**

- Janice Dent (Policy and Partnership Manager)

- Dr Bethan Bowden (Consultant in Public Health Aneurin Bevan University Health Board)
- Harriet Bleach (Senior Officer Natural Resources Wales)
- Wayne Tucker (Senior Policy and Partnership Officer)

The Policy and Partnership Manager provided an overview of the report, expressing the Partnership's satisfaction with its outcomes, marking the successful conclusion of a five-year plan, and highlighted the significant achievements of the Partners and their commitment to the partnership. The Consultant in Public Health from Aneurin Bevan University Health Board commended the efforts made to engage stakeholders and the positive reception of the participation budgeting initiative. They specifically praised the genuine partnership relationship that has been fostered.

The following was discussed:

- The Committee expressed their gratitude for the report and its content. They also enquired about the purple flag status and its application criteria. The Policy and Partnership Manager stated that they are currently in the process of reapplying for the purple flag status and assured the Committee that they will provide the requested information.
- The Committee asked if the partners had engaged in discussions with entertainers and performers to gather their perspectives on the city centre. The Policy and Partnership Manager acknowledged this query and mentioned that they will provide feedback to the partners regarding this matter.
- The Committee enquired about the initiatives and activities being undertaken to engage and provide opportunities for the youth. The Policy and Partnership Manager responded by stating that the prevention and inclusion service area specifically targets youth. They emphasised that a significant amount of work is being carried out in this regard. Additionally, they offered to provide more detailed information outside of the meeting.
- The Committee enquired about any potential changes to the list of partners, including additions or removals. The Policy and Partnership Manager informed the Committee that they continuously evaluate their partners. The Head of People, Policy and Transformation highlighted that Newport has prioritised going beyond the statutory partners, distinguishing themselves from other authorities.
- The Committee raised a question regarding the partners' commitment to continuous learning and improvement on an annual basis. The Policy and Partnership Manager responded by explaining that the learning and improvement process follows a bottom-up approach. They emphasised that continuous improvement is encouraged and addressed from all aspects of the partnerships.
- The Committee acknowledged the significance of the environmental work that will bring benefits to Newport. They expressed their gratitude to the officers for their efforts in this regard.
- The Committee raised concerns about whether sufficient measures have been taken to mitigate flood risks in Newport. The Senior Officer from Natural Resources Wales responded by stating that the next Gwent Wellbeing Plan will address climate change, which includes flood risk management. They further informed the Committee that Steve Morgan, the Head of South East Wales Operations at Natural Resources Wales, will directly engage with Committee members to discuss flood risk issues outside of the meeting. The Committee requested that a report on flood risk from

Natural Resources Wales be presented to the Committee for further discussion and consideration.

The Chair thanked the officers for attending.

### **Conclusions**

- The Committee expressed their gratitude to the invitees for attending, and were highly impressed by the information received. Members observed that the work between the partners was significant over the last five years, and again wished to make comment about the enthusiasm of the partners presenting their report. Members also wished to note that the work being conducted by the partnership is inspiring to young people, such as helping to create green spaces in area of the city that have not previously been green, and this would pay dividends to the future generations.
- The Committee requested for the criteria for Purple Flag status to be shared with the Committee Members as a written update. Members also queried whether the partnership have spoken to or made contact with performers or entertainers in the city centre about what their thoughts are about the city centre and if they have any suggestions on how to improve the entertainment experience in the city centre.
- The Committee recommended that there be permanent signage for the Bee Friendly Cities.
- Members request if Natural Resource Wales could produce an information report about Flood Risk, including information about which areas of Newport are at risk of flooding and future projections of flooding.

## **5 Scrutiny Adviser Reports**

Invitee:

- Neil Barnett – Scrutiny Adviser

### **a) Forward Work Programme Update**

The Scrutiny Adviser presented the Forward Work Programme, and informed the Committee of the topics due to be discussed at the next two committee meetings:

**Tuesday 10<sup>th</sup> October 2023**, the agenda items;

- Gwent Regional Partnership Board Area Plan 2023 – 2027
- Gwent Regional Partnership Board Annual Report 2022-2023

**Wednesday 8<sup>th</sup> November 2023**, the agenda items;

- Norse Joint Venture Partnership – Strategy and Performance Review
- Draft Safer Newport Strategic Needs Assessment

### **b) Action Sheet**

The Scrutiny Adviser presented the action sheet to the Committee.

## **6 Live meeting**

The meeting terminated at 6.29 pm



# Minutes

## Performance Scrutiny Committee - Partnerships

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Date: 10 October 2023

Time: 10.00 am

Present: Councillors E Stowell-Corten (Chair), F Hussain, M Pimm, P Drewett, A Screen and B Davies

In Attendance: Phil Diamond (Head of the Regional Partnership Team), Sally Ann Jenkins (Strategic Director-Social Services), Jason Hughes (Cabinet Member for Social Services), Neil Barnett (Scrutiny Adviser), Taylor Strange (Governance Officer), Simon Richards (Governance Officer)

Apologies: Councillors C Baker-Westhead, J Jones, A Morris and K Whitehead

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### 1 **Declarations of Interest**

The Chair and Councillor Hussain noted their membership on the Gwent Regional PSB Scrutiny Committee.

### 2 **Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027**

Invitees:

- Phil Diamond – Head of Regional Partnership Board
- Sally Anne Jenkins – Strategic Director – Social Services
- Councillor Jason Hughes – Cabinet Member for Social Services

The Head of the Regional Partnership Board and the Strategic Director for Social Services gave an overview of the report.

Members asked the following:

- The Committee questioned the effectiveness of the Regional Partnership Board. The Strategic Director highlighted the presence of multiple boards and emphasised the importance of collaboration and shared work.
- The Committee requested a brief on the purpose of the report. The Head of the Regional Partnership Team explained that it consolidated various reports and outlined action points to meet Welsh Government requirements. The Cabinet Member for Social Services emphasised accountability and outcomes. The Strategic Director noted the Regional Partnership Board ensured the five local authorities were working together to address issues highlighted by Welsh Government.
- The Committee expressed concern about the lack of partnership work in leisure trust and physical activity. The Strategic Director clarified that work is being done to include disabled individuals in physical activity and mentioned efforts to support those with GP referrals. The Head of the Regional Partnership Team highlighted the report

would be scrutinised alongside the Gwent Wellbeing Plan and highlighted in Section 16 of the Social Services and Wellbeing (Wales) Act there is a requirement to set up social enterprises. The Head of the Regional Partnership Team noted they would need to make it clearer within the report.

- The Committee enquired about the advantages for Newport and how they avoid staff demand issues. The Strategic Director explained the statutory nature of the board, the access to the regional integration fund, and the focus on specific needs of small groups. The Strategic Director highlighted that collaboration between the five local authorities allowed for a strong provision, and noted staff competition wasn't an issue as what works best for all authorities was working together which gave them a strong and coherent position.
- The Committee asked about the challenges faced by the Regional Partnership Board. The Strategic Director mentioned budget constraints, the tapering of the Regional Integration Fund, training and career development, staff retention, and the impact of the pandemic and cost of living. The Head of the Regional Partnership Team discussed recruitment efforts in colleges and highlighted the Access to Medicine course at Coleg Gwent.
- The Committee wanted to know how the board planned to avoid using Bed and Breakfast properties for young people. The Strategic Director agreed to provide information and potentially arrange a meeting on the issue.
- The Committee proposed writing to the Welsh Government to oppose the tapering of funding. The Strategic Director and the Cabinet Member for Social Services expressed support for this action, highlighting the potential damage caused by the tapering.
- The Committee noted the lack of information in the report regarding the rise in obesity and emphasised its importance. They enquired about a specific strategy or partnership board addressing this issue. The Head of the Regional Partnership Team mentioned that it was a key point in the wellbeing plan and received priority at the regional partnership board, but there was also a greater focus on addressing it at the local level.

The Chair thanked the officers for attending.

### **Conclusions**

- The Committee expressed their gratitude to the officers for their presentation and commended the partnership board for their ongoing efforts. They noted that the document was quite intricate and repetitive, and felt that important information could get lost in the document as a result. While they understood the statutory need to present the report in this format, they suggested future reports could benefit from less repetition and jargon, or even be more concise. This would aid members in better understanding the presented information.
- The Committee requested that the report explicitly detail how the Regional Partnership Board collaborated with Leisure Trusts and local sporting governing bodies to improve recreation accessibility. They also enquired about any ongoing or completed projects in this regard, seeking information on their start dates, locations, success rates, and potential areas for improvement.

- The Committee highlighted the Rapid Rehousing programme and the commitment to not use bed and breakfast accommodation to temporarily house young people, and requested information on the Regional Partnership Board element of this commitment.
- The Committee expressed its intention to write to the Welsh Government, requesting a reconsideration of the planned tapering in the Regional Integration Fund, given the current financial circumstances.
- The Committee enquired whether the partnership had developed a strategy or engaged in cross-partnership collaboration with the Health Team to address the rising levels of obesity in the region.

### 3 **Gwent Regional Partnership Board (RPB) Annual Report 2022-23**

Invitees:

- Phil Diamond – Head of Regional Partnership Board
- Sally Anne Jenkins – Strategic Director – Social Services
- Councillor Jason Hughes – Cabinet Member for Social Services

The Head of the Regional Partnership Board and the Strategic Director for Social Services gave an overview of the report.

Members asked the following:

- The Committee asked how the Regional Partnership Board would continue to deliver its strategic objectives in the face of challenges. The Head of the Regional Partnership Team highlighted continuous work in partnerships and investment to maximise resources. The Strategic Director expressed confidence in their strong regional position. The Cabinet Member for Social Services emphasised the innovation that comes from partnership work.
- The Committee enquired about addressing the issues of an aging population. The Strategic Director mentioned the need to determine care provisions for all years and fund those needs. They highlighted the increased old and young population in Newport and the importance of regional collaboration.
- The Committee stressed the importance of seeking answers outside the UK. The Strategic Director noted the skilled nature of domiciliary care and the focus on maintaining healthy longevity. The Committee emphasised the vital nature of the service.
- The Committee asked about feedback from service users. The Strategic Director mentioned positive daily feedback and the importance of challenging the level of care provided. The Head of the Regional Partnership Team highlighted the involvement of Citizen and Carer representatives in the board.
- The Committee enquired about offering British Sign Language courses to carers. The Strategic Director explained that training is offered but not universally, though it is being considered.
- The Committee asked about plans or strategies to promote clean air, healthy environments, and green spaces. The Cabinet Member for Social Services mentioned the presence of green spaces in Newport and highlighted projects to encourage

physical activity. The Head of the Regional Partnership Team noted the prioritisation of exercise referral schemes and maximising green spaces.

- The Committee acknowledged the work done by unpaid carers, especially young ones.
- The Committee requested more information on addressing isolation and loneliness within the unpaid care workforce. The Strategic Director noted ongoing efforts in this area.
- The Committee commended the innovative Crick Road Dementia Project highlighted in the report, and the Head of the Regional Partnership Team expressed gratitude for the acknowledgment.

The Chair thanked the officers for attending.

### **Conclusions**

- The Committee commended the partnership for their ongoing efforts, and in particular, the excellent work by unpaid and young carers with the burden and pressure they face, whilst also dealing with their own complex needs. It was noted Welsh Government grant funding is being used to provide services for over 19,000 unpaid carers, but only just over 2,000 of those reported feeling less isolated. They were interested in exploring how we can improve uptake from unpaid carers and get more positive feedback.
- The Committee reiterated that the document was lengthy and recommended that future reports be improved by reducing repetition and jargon, or by making them more concise.
- The Committee praised the case study of the Crick Road Dementia Project and spoke of it being innovative. The Committee asked for further information as to whether this was going to be modelled elsewhere in the region.

## **4 Scrutiny Adviser Reports**

Invitee:

- Neil Barnett – Scrutiny Adviser

### **a) Forward Work Programme Update**

The Scrutiny Adviser presented the Forward Work Programme, and informed the Committee of the topics due to be discussed at the next two committee meetings:

**Wednesday 8<sup>th</sup> November 2023**, the agenda items;

- Norse Joint Venture Partnership – Strategy and Performance Review
- Draft Safer Newport Strategic Needs Assessment

**Wednesday 6<sup>th</sup> December 2023**, the agenda items;

- Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV)
- Education Achievement Service - Value for Money 2023-24

The meeting terminated at 11.36 am

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# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 8<sup>th</sup> November 2023

### Subject **Norse Joint Venture Partnership**

**Author** Scrutiny Advisor

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Tracy McKim	Head of People, Policy and Transformation
Lyndon Watkins	Managing Director of Newport Norse
Mark McSweeney	Director – Professional and Contract Services, Newport Norse
Rhys Cornwall	Strategic Director –Transformation and Corporate Centre, Newport City Council

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the report on the Newport Norse Joint Venture partnership.
2. Assess the contents of the report and decide if there has been satisfactory progress against the initial aims of the partnership.
3. Establish whether there is any additional information needed.
4. Decide if the Committee wishes to make any comments or recommendations in relation to the joint venture partnership

### 2 Context

#### Background

- 2.1 This will be the Committees third consideration of the Newport City Council’s joint venture partnership with Newport Norse. The aim of the partnership was to improve the way that NCC managed their assets and to provide each service area with more stable and suitable working

environments across the city. The link to the minutes of the previous meeting held on Wednesday 9<sup>th</sup> November 2022 are in Section 8 of this cover report.

### 3 Information Submitted to the Committee

3.1 The Newport Norse Partnership report contains the following sections;

1. **Introduction**  
Provides an overview of the report and its purpose.
2. **Performance 2022/2023**  
Highlights the key performance indicators used to measure the success of the joint venture in the past year.
3. **Business plan objectives for 2023/2024**  
Outlines the partnership's objectives for the upcoming year.
4. **Delivering 'Social Value'**  
Discusses the partnership's efforts to create social value and the methods used to measure it.
5. **Case Study - Bassaleg School**  
Provides a detailed example of the social value created by the partnership in a specific project.
6. **Conclusion:**  
Summarises the report and highlights key takeaways.

### 4. Suggested Areas of Focus

#### Role of the Committee

**The role of the Committee in considering the report is to:**

Review and analyse the contents of the report. Establish what progress has been made from the partnerships inception and what that means for the Council and its service users.

- Take a look at the achievements of Newport Norse to date and whether this constitutes as positive progress;
- Assess and make comment on the impact Newport Norse has had on:
  - The local economy, skills and employment, the environment and schools and local communities;
  - The extent to which and opportunities to learn and change practices are being addressed and associated risks are being mitigated;
  - The management of assets and the council estate as a whole;
- Conclusions:
  - What was the overall conclusion on the information contained within the reports?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the performance of the JV partnership?
  - Do any areas require a more in-depth review by the Committee?
  - Do the Committee wish to make any Comments / Recommendations to the Cabinet?



## Suggested Lines of Enquiry

- 4.1 The Committee might wish to think about the following when devising questioning strategies;
- What challenges or obstacles has the partnership faced in delivering social value, and how has the partnership addressed these challenges?
  - How does the partnership compare to other similar joint ventures in terms of delivering social value, and what steps is the partnership taking to learn from best practices in this area?
  - Are there any fundamental changes to the relationship that would allow for greater success?
  - What risks or challenges could impact the partnership's ability to achieve the Business Plan Objectives for 2023/2024, and what steps are being taken to mitigate these risks?
  - What is planned over the final year of the partnership to ensure service areas and service users continue to benefit?

## Section B – Supporting Information

### 5 Supporting Information

- 5.1 The following have been provided to the Committee for additional / background reading to support the scrutiny of the joint venture partnership:

- A Guide to Newport Norse
- A Schools Guide to Newport Norse
- Newport Norse Communication Plan



A-Guide-to-Newport- Norse-2022\_Final-05. Newport Norse V5, J comms plan 30-04-1

### 6 Links to Council Policies and Priorities

The Newport Norse JV partnership is an integral part of all of the Wellbeing Objectives, Corporate Plan Commitments and supporting function. The NCC assets provide a foundation to provide all of our services from:

Well-being Objective	1 – Economy, Education and Skills	2 – Newport’s Environment and Infrastructure	3 – Preventative and Equitable Community and Social Care	4 – An Inclusive, Fair and Sustainable Council
<b>Aims:</b>	Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.	A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.	Newport is a supportive city where communities and care are at the heart of what we do.	Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.

## **7 Impact Assessment:**

### **7.1 Summary of impact – Wellbeing of Future Generation (Wales) Act**

The report emphasises the partnership's commitment to complying with the Wellbeing of Future Generations (Wales) Act. The partnership has adopted an overarching framework aligned with the Act and uses a measurement framework for social value. The report notes that the Newport Norse Core List will support the delivery of social value, support the Norse Group climate change work, and will assist in the reporting of compliance with the Wellbeing of Future Generations (Wales) Act 2015. The report advises that the partnership is committed to delivering social, economic, cultural, and environmental well-being in line with the goals of the Act.

### **7.2 Summary of impact – Equality Act 2010**

The Norse Group have their own equalities plan in place, which states that The Norse Group opposes all forms of discrimination, harassment or victimisation whether because of age, disability, sex, gender-reassignment, pregnancy, maternity, race (which includes colour, nationality and ethnic or national origins), sexual orientation, religion or belief, or because someone is married or in a civil partnership ('Protected Characteristics') or otherwise.

### **7.3 Summary of impact – Socio-economic Duty**

The report emphasises the partnership's commitment to delivering social value and supporting the council's social value commitments. The report also includes a case study of the partnership's work with Bassaleg School, which highlights the social value created by the partnership's activities in this project.

## **8. Background Papers**

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan](#)
- [Socio-economic Duty Guidance](#)
- [Public Sector Equality Duty](#)
- [Welsh Language Measure 2015](#)
- [Minutes of Performance Scrutiny Committee – Partnerships Wednesday 9<sup>th</sup> November 2022](#)

Report Completed: 8<sup>th</sup> November 2023



**Annual Performance Report**  
**Newport City Council / Newport Norse Ltd Joint Venture**  
**Year 2022/2023**

Version: Final

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2. Performance 2022/2023
3. Business plan objectives for 2023/2024
4. Delivering 'Social Value'
5. Case Study - Bassaleg School
6. Conclusion



Chartered  
Building  
Company



# 1. Introduction

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The purpose of the report is to inform the Client of the annual performance of the Councils partnership company Newport Norse Limited.

This report is a requirement of the JV contract (Clause.11.3). The JV agreement sets out the fees and charges, which themselves can be varied by agreement between the parties. This report seeks to provide an annual update on the value created for the Council from the Joint Venture in support of its social value commitments.

In February 2023 the Council made a decision to extend the contract by 18 months, ending on the 31<sup>st</sup> of December 2025. As part of this arrangement Newport City Council would gain the first **£156,000** of any cashable value created and would have a 50% share in any cashable value remaining.

At the time of writing this report the Council has commissioned consultants to advise on the options for delivery available to it post contract, which is likely to see a move to a new model. Norse Group will work with the Council in the demobilisation of the current contract and will interface with the Councils new arrangements as may be required in the run up to its start date of the 1<sup>st</sup> January 2026.



## 2. Performance 2022/23

Norse is the Councils appointed joint venture partner . This is a Public-to-Public partnership (with retention of the Welsh public sector pound within the public sector, rather than dividends to shareholders).

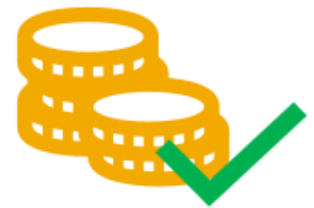
Norse has been able to provide economies of scale, access to other specialists, advice on governance frameworks and access to specialist support functions and systems. These are bespoke to Property and FM which enable and improve local JV productivity. These include Safety Health Environmental and Quality (SHEQ), Human Resources, Finance, and Information Technology, as well as specialist support in the Property and Construction fields.

Newport Norse turnover at inception in 2014/2015 was **£4,067,150**, with turnover rising to **£24,930,946** in 2022 to 2023.

Over the same period rebate paid back to the Council has increased from **£69,000** (2015), to **£698,000** (2022)\*.

Total rebate to date has been circa **£4m** and, (subject to achieving our business plan), a further circa **£678,000** is planned to be generated by the end of the financial period for 2023/2024. Therefore, the projected cumulative value share to the Council by the end of March 2024 will be circa **£4.7m**. \*subject to audit

### Turnover



**£25m**

(up £7m)

### Value generated



**£1.54m**

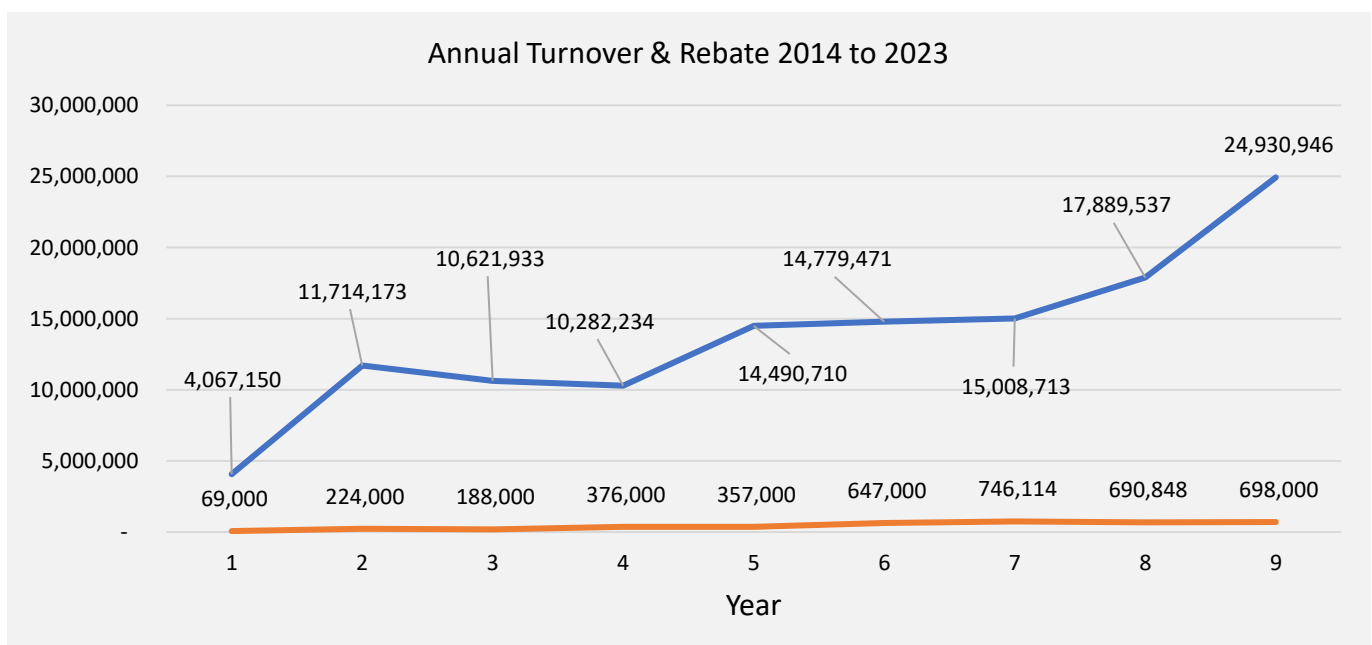
(up £15k)

### Rebate



**£698k\***

(up £8k)





# 3.0 Business Plan Objectives 2023/2024

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Our business plan objectives for 2023/2024 are;

## FINANCE

- Achieve a profit of circa £1.2m
- Achieve an NCC rebate of circa £678k
- Achieve turnover of circa £20m
- Achieve non-core work of £1.0m
- Gain £500k of new third-party business
- Seek to build the business further to enable increased rebate for NCC in 2023/24

## CUSTOMER

- Engage proactively with NCC and colleagues to begin to plan for transition of the service to NCC post December 2025
- Develop our approach to 'Social Value' and align with NCC TOMs
- Reflect NCC's commitment to Carbon Net Zero in our service
- Collect regular customer feedback and achieve a customer satisfaction rate of 90%
- Engage positively with client bodies such as the Education Liaison Group, Newport Association of School Governors, NCC Performance Scrutiny Committee etc.
- Support the Council's strategic project related groups, Strategic Asset Management Group, People Services Capital Board

## PROCESS

- Build upon the property compliance system (c365) roll out and further develop the system.







## 4.0 Building 'Social Value'

Our industry has a moral duty to go further in shaping a fairer society that is prepared for the challenges ahead. We must create, maintain, and look after buildings as standard that are ready for our changing climate, that are net zero carbon in operation and that enable people, business and communities to thrive.

We have aligned our own sustainability strategy alongside the UN Sustainable Development Goals and the **Well-being of Future Generations Act 2015** in our overall goal to meet the needs of future generations. NCC Cabinet approved the adoption of the overarching framework in 2022 for use within NCC, and by extension its JV partners. The methodology was developed in conjunction with the WLGA National Procurement Network and the National Social Value Task Force Wales, which is a cross-sector working group combining both public and private sector organisations.

In August 2023, NN presented a report to the Joint Venture Board detailing how the business will adopt the NCC overarching framework.

The TOMs (Themes, Outcomes and Measures) for social value are a measurement framework that allows for an unlocking of social value through its integration into the JV and projects.

The Newport Norse Core List will support the delivery of social value, support the Norse Group climate change work, and will assist in the reporting of compliance with the Wellbeing of Future Generations (Wales) Act 2015.

The Newport Norse Business Plan demonstrates its commitment to prioritising social, economic, cultural and environmental wellbeing for our partners. It recognises that the way in which it manages spend with suppliers, service providers and contractors can make a significant contribution



### **Well-being of Future Generations Act 2015**

*The Well-being of Future Generations Act gives us the ambition, permission and legal obligation to improve our social, cultural, environmental and economic well-being, thinking about long-term impacts, to work better with people, communities and each other, and to prevent persistent problems such as poverty, health inequalities and climate change.*

*Whilst unique to Wales, the act attracts interest globally as it offers a huge opportunity to make a long-lasting, positive change to current and future generations.*



to this priority. The Welsh TOMs framework was designed around 7 themes (the 7 well-being goals of the Well-being of Future Generations (WFG) (Wales) Act 2015), 35 Outcomes and 93 Measures:

**Themes** – The overarching strategic themes that an organisation is looking to pursue;

**Outcomes** – The objectives or goals that an organisation is looking to achieve that will contribute to the themes;

**Measures** – The measures that can be used to assess whether these Outcomes have been achieved. For the TOMs Framework, these are action based and represent activities that a supplier, service provider and contractor could complete to support a particular desired outcome.

The purpose of the framework is that a number of measures are chosen where they are applicable to the nature of the service delivery (this could be just a few measures, or upwards of 20 measures) as well as considering the target marketplace and its ability to respond in a positive and constructive way.

Please see table overleaf for the Newport Norse JV CC Core TOMs. This is the first year monitoring social value outcomes in accordance with the Newport City Council TOM’s.

This places a monetary value to the social benefit generated and it is intended that this is done on an annual basis going forward. The sum generated in 2022/2023 is



**The UN Sustainable Development Goals**

*The UN Sustainable Development Goals are the blueprint to achieve a better and more sustainable future for all. They address the global challenges we face, including those related to poverty, inequality, climate change, environmental degradation, peace and justice.*



National TOM's Wales ref.	Measure	Value created in 2022/2023	
		£	17,958,684
NTW1	No. of direct employees (FTE) hired or retained within NCC Boundary	£	4,042,500
NTW1.1	No. of direct employees (FTE) hired or retained within Cardiff Capital Region	£	5,472,500
NTW 5	Union Recognition Agreement in place		Yes
NTW 6	No. of staff hours spent on local school college visits	£	1,404
NTW 7	No. of weeks of training opportunities on the contract (BTEC, City & Guilds, NVQ, HNC, RQF) that have either been completed during the year.	£	95,898
NTW 8	No. of weeks of apprenticeships on the contract that have either been completed during the year, or supported by the organisation - Level 2,3, or 4+	£	36,106
NTW 14	Total amount (£) spent in the supply chain through the contract, where goods or services provided by businesses in the Cardiff Capital Region.	£	8,142,000
NTW 33	Investment and support provided to local environmental education initiatives (e.g. Carbon Literacy Wales)	£	20,300
NTW 34	Have systems in place for source segregated recycling of the different waste streams		Yes
NTW 43	Number of low or no emission staff vehicles included on project as a result of a green transport programme (miles driven)	£	120
NTW 50	No. of employees (FTE) hired on the contract as a result of recruitment programme that have been unemployed for a minimum of 6 to a maximum of 12 MONTHS	£	48,672
NTW 50a	No. of employees (FTE) hired on the contract as a result of recruitment programme that have been long term unemployed for a minimum of 12 to a maximum of 24 MONTHS	£	36,292
NTW 50b	No. of employees (FTE) hired on the contract as a result of recruitment programme that have been long term unemployed for 24 MONTHS or longer	£	19,115
NTW 52	No. of employees (FTE) taken on who are not in employment, education of training (NEETS)	£	37,410
NTW 57	No. of weeks spent on meaningful work placements or pre-employment course; 1-6 weeks student placements (unpaid)	£	4,494
NTW 61	Percentage of staff on contract that is paid at least the relevant Real Living wage as specified by Living Wage foundation		100%
NTW 77	No hours volunteering time provided to support local community projects	£	1,873

We will seek to build further upon this by pursuing actions which directly relate to the Council's new Corporate Plan.

This includes:

- Expanding on our commitment to environmental sustainability, through furthering our work with the Norse Group and our supply chain in managing and mitigating our impact to the environment - such as our reverse logistics initiative on cleaning plastics, predicted to save 1,890kge carbon annually (the equivalent to planting 86 trees).
- Supporting the Council's commitment to net zero carbon by 2030, utilising our expertise to support ambitious current and future projects, and committing to moving to an all-electric fleet.
- Continuing to promote economic growth by promoting employment and development – not only through continuing to invest heavily in developing and upskilling our existing workforce, but in reaching out to local communities, supporting schools in the development of young people, and creating opportunities for untapped talent to undertake apprenticeships.
- Committing to increasing spend with local suppliers, working in partnership with local businesses and SMEs to promote innovation, develop the local economy and boost growth.
- Continuing to work with NCC to rationalise, protect and enhance the council's property estate.



**norse**  
GROUP

"I would love to see more women put themselves forward for all sorts of roles in the property and construction industries as I know they would be very capable of doing them..."

LAURA EDMUNDS  
CLIENT SERVICES TEAM MANAGER, NEWPORT

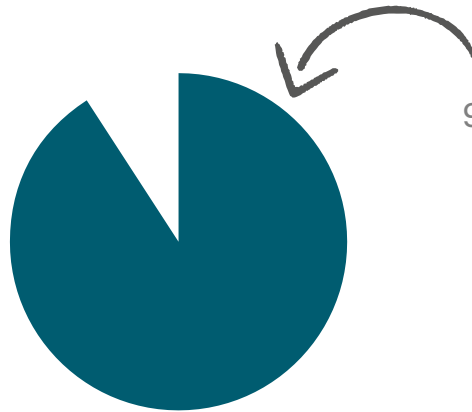
 International Women's Day



## 5.0 Bassaleg School Project Case Study

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### Growth



91% Construction spend within 20 miles of the project.

### Education



Pupil interactions in Newport Schools/colleges



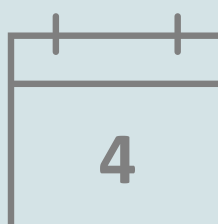
Hours invested in STEM delivery

### Promote Local Skills & Employment

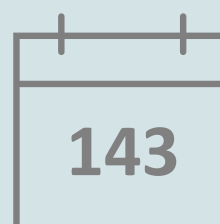
Jobs created



Local Labour: jobs from the Newport postcode



Local labour: weeks of employment for long term unemployed

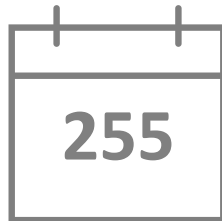


## Promote Local Skills & Employment

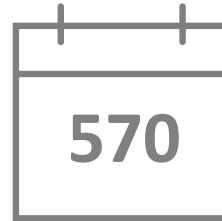
Weeks of new entrants into the Industry



Training: weeks of trainees



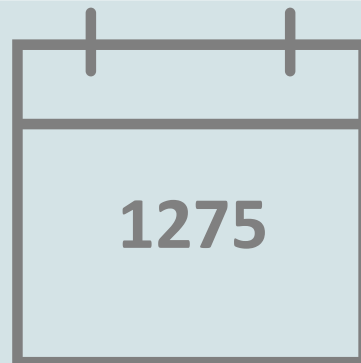
Training: weeks of apprentices



Work Placements: weeks of work experience on the project



Total Targeted Recruitment and Training Weeks achieved.



## Site Visits

Site Tours: Over

20

Site visits take place for pupils and staff



Site Visitors: Over



Visitors welcomed to the project



**Gifts in kind**

**£5000**



Value of  
Works and gifts  
in kind  
donated

**Considerate  
Constructors Scheme**

**45**

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**45**

**Audit Score**

## Conclusion

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The last financial year has been the most successful yet and we have exceeded our business plan return. Over the last nine years Norse has invested heavily in developing a motivated and well-trained team which is evident from the Social Value attended for the year.

We are grateful to the Council for extending the contract for 18 months, and colleagues see that as a positive endorsement by the Council of a job well done.

The Council also gains increased financial and social value in the short term, and continued service delivery.

This extended period helps the Council avoid the cost of change in the short term, allows more time to develop its new model of delivery and put in place the comprehensive arrangements needed for transition to a new model of delivery in January 2026.

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**Lyndon Watkins**  
**Managing Director – Newport Norse Ltd**  
**November 2023**



*St Andrews School, City of Newport – Steel Frame being erected October 2023*

Author: Mark McSweeney – Director (*Professional & Contract Services*)

Version: Final

Date: 30 Oct 2023





# Scrutiny Report

## Performance Scrutiny Committee - Partnerships

### Part 1

Date: 8<sup>th</sup> November 2023

**Subject Safer Newport Draft Strategic Needs Assessment 2023**

**Author** Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Designation
Rhys Cornwall	Strategic Director – Transformation and Corporate
Janice Dent	Policy and Partnership Manager
Rhian Tilley	Partnership Officer
Dr Carl Williams	Local Policing Area Commander, Chief Superintendent – Gwent Police (Co-Chair)

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the report on the Safer Newport Draft Strategic Needs Assessment.
2. Decide if the Committee wishes to make any comments or recommendations in relation to the report.

## 2 Context

### Background

- 2.1 Community safety is a partnership approach to reduce crime and disorder in local communities. The Morgan Report introduced the idea of 'community safety' by taking a 'holistic' local approach to crime reduction and prevention. This was expanded within the Crime and Disorder Act 1998, giving key agencies a legal duty to work together to address crime and improve public safety rather than police alone.
- 2.2 Under the Crime and Disorder Act (1998) each local authority in England and Wales were given the responsibility to formulate and implement a strategy to reduce crime and disorder in their area. The Act also requires the local authority to work with every police authority, strategic health authority, social landlords, the voluntary sector and residents and businesses - known as Community Safety Partnerships (CSPs).
- 2.3 Safer Newport is Newport's Community Safety Partnership established under the Crime and Disorder Act (1998) as a community safety partnership board providing strategic oversight and governance of identifying, preventing, and protecting community safety issues across the city. It delivers on emerging local community safety issues and problem solving regarding a range of themes including:
  - Anti-social behaviour (ASB)
  - Serious and organised crime (SOC)
  - Safer Pill
  - Safer City Centre
- 2.4 Safer Newport aims to ensure a partnership approach to preventing and tackling aspects of community safety across all areas of Newport and works closely with related boards and forums including the Gwent Violence Against Women Domestic Abuse and Sexual Violence (VAWDASV) Board, the Area Planning Board and Counter Terrorism processes.
- 2.5 Membership of Safer Newport includes Gwent Police, Newport City Council, South Wales Fire and Rescue Service (SWFRS), Aneurin Bevan University Health Board (ABUHB) and the National Probation Service. The Partnership is jointly chaired by Gwent Police and Newport City Council.
- 2.6 A Strategic Needs Assessment for Community Safety involves a comprehensive examination of various elements impacting community safety within a specific geographic area overseen by the local authority. The primary goal of this assessment is to pinpoint the underlying causes, patterns, and significant community safety issues, including but not limited to Anti-Social Behaviour, Serious Violence, Violence Against Women, Domestic Abuse, and Sexual Violence. Through the analysis of both quantitative and qualitative data, it equips Safer Newport with a profound understanding of the problem at hand.
- 2.7 The Strategic Needs Assessment plays a pivotal role in determining the necessary resources, policies, and strategies required to effectively prevent and address community safety concerns. It is recognised that collaborative efforts between Safer Newport, Gwent Police, Aneurin Bevan University Health Board (ABUHB), Youth Justice Service (YJS), South Wales Fire and Rescue Service (SWFR), and other stakeholders are indispensable for devising a targeted and evidence-based approach to addressing recurrent community safety issues.
- 2.8 It is important to note that while Safer Newport takes direct action in response to this Strategic Needs Assessment (SNA), various supporting Boards and Strategic Groups also share responsibility for implementing measures to enhance community safety.

- 2.9 The latest progress report of Safer Newport was discussed at the Safer Newport meeting held on 11<sup>th</sup> September – September 2023.  
***(A link to the minutes of the Safety Newport meeting held on 11<sup>th</sup> September 2023 and Minute is included below.)***



Safer Newport  
September Minutes 1

### **Previous Consideration of the Safer Newport Strategic Needs Assessment**

- 2.10 This will be the Committee's first consideration of the Safer Newport Safer Needs Assessment. Members may recall the Committee's first consideration of the Safer Newport Partnership as a standalone partnership at the meeting held on 29<sup>th</sup> March 2023.  
***(A link to the Safer Newport Partnership report held on 29<sup>th</sup> March 2023 and Minute is included in Background Papers in Section 7 of this report.)***

### **Partnership Committee Terms of Reference**

- 2.8 At the AGM meeting of Council held on 16<sup>th</sup> May 2017 a new Scrutiny Committee Structure was agreed including the Performance Scrutiny Committee – Partnerships, the remit of which includes:

**Scrutiny of community safety issues and associated partnerships: Designated Committee for Crime and Disorder**

- To consider Councillor Calls for Action (CCfA) that arise through the council's agreed CCfA process;
- To consider actions undertaken by the responsible authorities on the CSP.

***The Committee should therefore focus its questioning on how the Safer Newport Partnership is delivering on emerging local community safety issues.***

## **3 Information Submitted to the Committee**

- 3.1 The following information is attached for the Committees consideration:  
Appendix A - Draft Safer Newport Strategic Needs Assessment Report

## 4. Suggested Areas of Focus

### Role of the Committee

**The role of the Committee in considering the report is to:**

- Consider the information that is included fully.
- Identify any gaps in data or learning that may be present.
- Consider feeding in knowledge that the committee members hold and any case study or emerging themes the members are aware of.
  
- Conclusions:
  - What was the overall conclusion on the information contained within the reports?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the performance of the Safer Newport Partnership?
  - Do any areas require a more in-depth review by the Committee?
  - Do the Committee wish to make any Comments / Recommendations to the Cabinet?

### Suggested Lines of Enquiry

4.1 In considering / evaluating the Safer Newport Partnership (SNP) Community Safety Strategic Needs Assessment the Committee may wish to consider focusing questions on:

- What role does each of the responsible authorities play in the SNP's work?
- Are all of the responsible authorities fully engaged in the Strategic Needs Assessment?
- How will the community be involved in the ongoing monitoring and evaluation of the effectiveness of the actions taken to address the community safety issues identified in the report?
- What specific actions will be taken to address the community safety issues identified in this report?
- How will the effectiveness of the actions taken be measured and evaluated over time?

## Section B – Supporting Information

### 5 Links to Council Policies and Priorities

5.1 The report links with the Wellbeing-being Objectives and Aims of the Council's Corporate Plan 2022 – 2027;

Well-being Objective	1 – Economy, Education and Skills	2 – Newport's Environment and Infrastructure	3 – Preventative and Equitable Community and Social Care	4 – An Inclusive, Fair and Sustainable Council
<b>Aims:</b>	Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.	A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.	<b>Newport is a supportive city where communities and care are at the heart of what we do.</b>	Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.

Step 7 links to the Safer Newport Community Safety Partnership;

7	Promote positive community inclusion and culture by engaging with key stakeholders and communities to address issues of anti-social behaviour and crime.
---	--

### 6 Impact Assessment:

- **Wellbeing of Future Generation (Wales) Act**
- **Equality Act 2010**
- **Socio-economic Duty**
- **Welsh Language (Wales) Measure 2011**

The council has a number of legislative responsibilities to assess the impact of any strategic decision, proposal or policy on people that may experience disadvantage or inequality. A copy of the relevant EAS Fairness and Equality Impact Assessment (FEIA) has been produced.

#### Impact Assessment:

#### 6.1 Summary of impact – Wellbeing of Future Generation (Wales) Act

Safer Newport is the city's community safety partnership established by the Crime and Disorder Act 1998. The priorities of Safer Newport have been set based on data and intelligence relating to the key community safety issues for the city. All of the priorities reflect the five ways of working and contribute to a number of the national well-being goals and the interventions in the Well-being Plan.

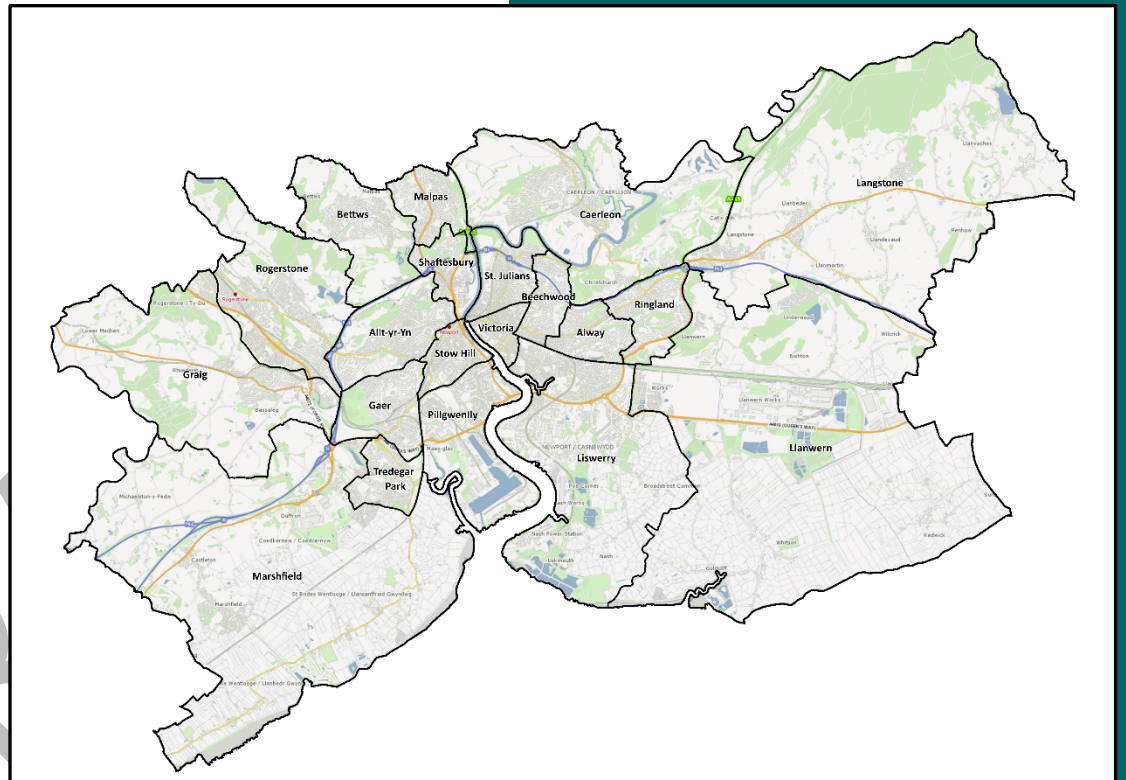
#### 6.2 Summary of impact – Socio-economic Duty

The Safer Newport Partnership has extensive programmes with communities through organised crime funding, including work with schools, community engagement and direct prevention work with families and young people.

## 7. Background Papers

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Report to Annual Council 16 May 2017 upon New Scrutiny Committee Structures](#)
- [Corporate Plan 2022-27](#)
- [Agenda and Minutes of Performance Scrutiny Committee – Wednesday 29<sup>th</sup> March 2023](#)
- [Wales Violence Prevention Unit – Serious Violence Duty Strategic Needs Assessment Guidance for Wales](#)

Report Completed: 8<sup>th</sup> November 2023



# Safer Newport Strategic Needs Assessment 2023



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# Safer Newport Community Safety Partnership

Safer Newport is Newport's Community Safety Partnership established under the Crime and Disorder Act (1998) as a community safety partnership board providing strategic oversight and governance of identifying, preventing, and protecting community safety issues across the city.

Safer Newport delivers on emerging local community safety issues and problem solving regarding a range of themes including:

- Anti-social behaviour (ASB)
- Serious and organised crime (SOC)
- Safer Pill
- Safer City Centre
- Adults at Risk of Sexual Exploitation
- Rough Sleeping and GTC

The Partnership is jointly chaired by Gwent Police and Newport City Council (NCC). Last progress report of Safer Newport was submitted in August 2022.

Safer Newport aims to ensure a partnership approach to preventing and tackling aspects of community safety across all areas of Newport and works closely with related boards and forums including the Gwent Violence Against Women Domestic Abuse and Sexual Violence (VAWDASV) Board, the Area Planning Board and Counter Terrorism processes.

### The Knife Angel

The Knife Angel is a statue created from confiscated or surrendered knives by Police Forces across England and Wales (including Gwent Police) and was created to highlight the impacts of violent behaviour. The Knife Angel was situated in Friars Walk for the month of November 2022. As a Community Safety Partnership, Safer Newport committed to support the Knife Angel's Legacy by becoming an active contributor of the National Anti-Violence Charter for UK cities and towns. As part of this, Safer Newport pledges to work in partnership to reduce violence and aggressive behaviour through continued and sustained educational efforts and to increase intolerance to violence in all its forms throughout Newport's communities.

## What is a Strategic Needs Assessment (SNA)?

A Community Safety needs assessment is a detailed evaluation of the current state of a variety of factors that contribute to community safety issues within a specific geographic area under the authority of the local authority. This assessment aims to identify the root causes, trends, and highlight key community safety themes such as Anti-Social Behaviour, Serious Violence and Violence Against Women, Domestic Abuse and Sexual Violence. Analysis of data, which is both quantitative and qualitative, enables Safer Newport to develop a comprehensive understanding of the issue.

The assessment helps us determine the resources, policies, and strategies needed to effectively prevent and address community Safety Issues. It is acknowledged that collaboration between, Safer Newport, Gwent Police, Aneurin Bevan University Health Board (ABUHB), Youth Justice Service (YJS), South Wales Fire and Rescue Service (SWFR) and other stakeholders is essential to develop a targeted and evidence-based approach to identifying recurring themes of and improving community safety.

Whilst Safer Newport will have a direct response to this SNA it is important to note the range of supporting Boards and Strategic Groups that all hold responsibility for action.

## Contributing Legislation and Key Guidance

### Crime and Disorder

The Crime and Disorder Act 1998 is a UK legislation that aimed to address and prevent crime and disorder. It introduced various measures such as Anti-Social Behaviour Orders (ASBOs), Parenting Orders, and provisions to tackle youth offending. The Act also emphasised partnerships between different agencies, like police and local authorities, working together in addressing crime and disorder issues in communities.

### Serious Violence Duty 2022

Serious violence has a devastating impact on the lives of victims and families, instils fear within communities and is extremely costly to society. Incidents of serious violence have increased in England and Wales since 2014. The Duty is a key part of the Government's programme of work to collaborate and plan to prevent and reduce serious violence: taking a multi-agency approach to understand the causes and consequences of serious violence, focusing on prevention and early intervention, and informed by evidence. The Duty aims to ensure that agencies are focussed on their activity to prevent and reduce serious violence whilst also providing sufficient flexibility so that the relevant organisations will engage and work together in the most effective local partnership for any given area. [10]

### Anti-Social Behaviour Act 2003

The Antisocial Behaviour Act 2003 is a piece of legislation in the UK that introduced measures to address and tackle antisocial behaviour. It amended existing laws to enhance the powers of authorities to deal with behaviours that were causing harm or distress to communities. One of the key provisions of the act was the introduction of Anti-Social Behaviour Orders (ASBOs), which were court orders that aimed to prevent individuals from engaging in specific behaviours that were causing problems in the community. The act also introduced other measures to address housing-related antisocial behaviour and to empower local authorities and police to act against those responsible.

### Wellbeing of Future Generation Act

The Well-being of Future Generations (Wales) Act 2015 is a piece of legislation in Wales, which aims to promote the long-term sustainability and well-being of both current and future generations. The Act introduces a framework that requires public bodies in Wales to consider the economic, social, environmental, and cultural well-being of present and future generations when making decisions. It emphasises collaboration, integration, and prevention in policymaking to ensure that the choices made today have positive impacts on the well-being of people and the environment in the years to come. The Act also establishes a Future Generations Commissioner for Wales to monitor and advocate for the implementation of its principles.

### Violence Against Women Domestic Abuse & Sexual Violence Wales Act

The Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 aims to address and prevent gender-based violence. It provides a comprehensive legal framework to tackle issues such as domestic abuse, sexual violence, and other forms of violence against women. The Act mandates the development of strategies, support services, and training programs to raise awareness, protect victims, and hold perpetrators accountable. It also focuses on promoting collaboration between various agencies to ensure a coordinated response to these issues.

### Domestic Abuse Act

The Domestic Abuse Act 2021 is UK legislation introduced to strengthen the legal framework around domestic abuse. It broadens the definition of domestic abuse to include not just physical violence, but also emotional, coercive, or controlling behaviour. The Act introduces protective measures such as Domestic Abuse Protection Notices and Orders, which aim to provide better protection for victims. Additionally, the act criminalises the non-fatal strangulation or suffocation of a partner or family member.

## Methodology

This Strategic Needs Assessment adopts a public health approach that considers community safety across the entire population of Newport. A public health approach involves the adoption by all partners of a systematic and evidence informed process for understanding communities experience of safety and using evidence-based approaches that are evaluated for effectiveness to make positive changes. The first step is to understand the problem and issues in relation to community safety within a defined population.

Community safety is influenced by a wide range of factors across the conditions within which people are born, learn, work and age. This involves interactions with multiple agencies and organisations interacting as a whole system. Data has therefore been gathered from across the Safer Newport partnership including Gwent Police, South Wales Fire and Rescue Service, Aneurin Bevan University Health Board and Newport City Council.

## Population profile

Quantitative data has been gathered to describe the demographic characteristics of the population including age, sex, ethnicity, and sexuality. Community safety is also influenced by wider determinants such as education attainment, deprivation, and employment status. A summary of key indicators in relation to these wider determinants has been identified.

## Prevalence of violence and risk factors for violence

Crime data has been analysed to understand the prevalence of violence within Newport using relevant comparators. This has focused upon three key themes of: Serious Violence; Anti-Social Behaviour and Violence Against Women, Domestic Abuse and Sexual Violence.

Local data has also been gathered to understand the prevalence of protective factors that impact upon community safety and are important determinants for safe and resilient communities including housing status and school attendance (*additional data sources incoming*).

Preventing violence happening in the first place (primary prevention) and intervening early to reduce further harm when it has occurred (secondary prevention) requires a shift to address the root causes of community safety concerns. Root causes will include vulnerability factors such as child exploitation, substance use, and adverse childhood experiences including domestic violence. Data is provided to understand at a local level the current prevalence of risk factors for community safety.

## Qualitative insights

Quantitative data has been complimented with insights from people across Newport to strengthen and provide a more holistic understanding of community safety. This approach understands the importance of ensuring that the community voice is heard, and people can share their lived experience of safety.

A Community Safety Perception Survey has been undertaken which was available as an online survey and paper-based copies where needed. A total of **xx** survey responses were received with results analysed.

The findings of both the quantitative data and qualitative insights have been considered to establish key findings and emerging trends for consideration by the Safer Newport partnership. This will lead to the

development of targeted and evidence-based interventions to address the specific community safety concerns in Newport.

## Wellbeing of Future Generations – Five ways of working

Throughout this Strategic Needs Assessment, the WBFG five ways of working have been considered. This threaded throughout the sections.



## Supplementary Documents

As part of the extensive data and informational review, there is a sizable set of information that has contributed to this needs assessment and its findings. For ease of use this data and information can be found in supplementary documentation upon request by emailing, [onenewport@newport.gov.uk](mailto:onenewport@newport.gov.uk).

## Key Findings/Executive Summary

- Level remains above Gwent Average across crime data. – demographic and density caveat – consider Welsh / South Wales Police Average data as wider comparison.
- Covid impact - <https://blog.ons.gov.uk/2022/10/27/understanding-the-impact-of-the-pandemic-on-crime/>
- Key thoughts from Citizens
- Areas of concern
- Emerging themes and Action Planning.

DRAFT V0.11S

# About Newport

## Profile of Newport

General information (2021 Census<sup>1</sup> or Welsh Index of Multiple Deprivation 2019<sup>2</sup>)

Population	159,587	% of the Wales Population	5.1%
Population Density (population per km <sup>2</sup> )	838	Area (km <sup>2</sup> )	217
% of people who identified as non-White	14.5%	% of the population are Female	50.9%
% of people are aged 65 and over	17.0%	% of people aged 16+ are LGBTQ+	2.88%
% of people aged 16+ have no qualifications	21.7%	% of people aged 16+ are economically inactive	39.3%
WIMD 2019 – Overall (% of LSOAs in most deprived 10%)	24.2%	WIMD 2019 – Community Safety Domain (% of LSOAs in most deprived 10%)	35.8%

A Community Well-being Profile<sup>3</sup> (including six local area profiles) have been developed for Newport in support of the Gwent Well-being Assessment<sup>4</sup>.

The Welsh Index of Multiple Deprivation 2019 (WIMD) is a measure of relative deprivation for small areas. WIMD is currently made up of eight separate domains (or types) of deprivation. Each domain is compiled from a range of different indicators.

<sup>1</sup> [ONS Census 2021 Maps](#)

<sup>2</sup> [Welsh Index of Multiple Deprivation 2019](#)

<sup>3</sup> [Newport Community Well-being Profiles 2021](#)

<sup>4</sup> [Gwent Well-being Assessment](#)

## Community Safety Issues

Community safety issues will cover a range of crimes, behaviours, and concerns. These issues have all been identified as issues of concern within communities across Newport impacting on the public's experiences and perception of safety.

As a large city in Wales, Newport has a range of issues that impact directly on the public's experience, and feelings, of safety.

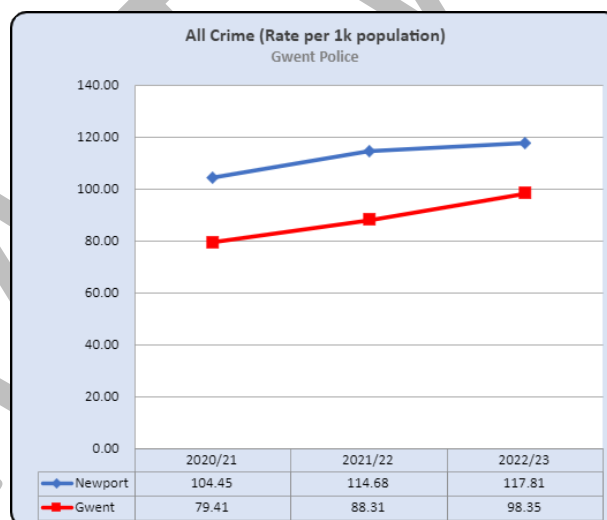
Via both quantitative and qualitative data obtained for this assessment we have been able to identify the 3 key community safety issues.

- 1) Anti-Social Behaviour
- 2) Serious Violence
- 3) Violence Against Women, Domestic Abuse and Sexual Violence

Please see the following sections for more information and a summary of each area in relation to data used for this needs assessment.

### Crime Data

All crime data detailed below has been provided by Gwent Police. Overall crime in Newport sits above the Gwent average, though the gap has closed over the last 12-18 months. Newport's density and deprivation index impacts on crime data we can see below. Please note that data below is reported incidents to the police and as such we should note that there will be more incidences that go unreported and will be experienced by the public in Newport.

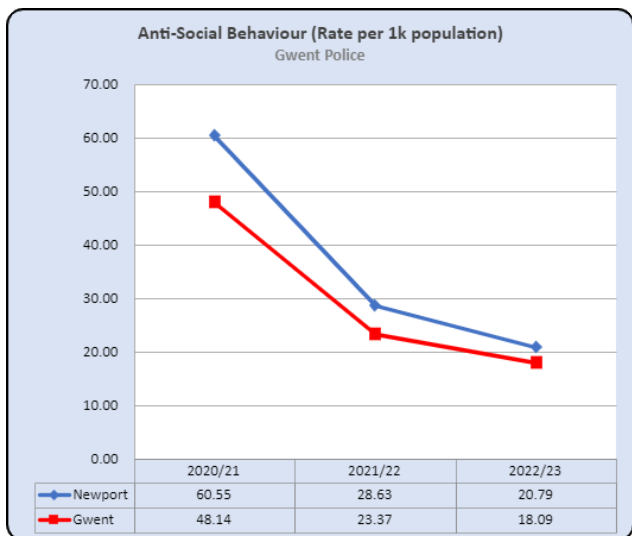


For the purposes of this Strategic Needs Assessment the following crime data will focus on the 3 key areas outlined above in relation to their impacts on Community Safety.

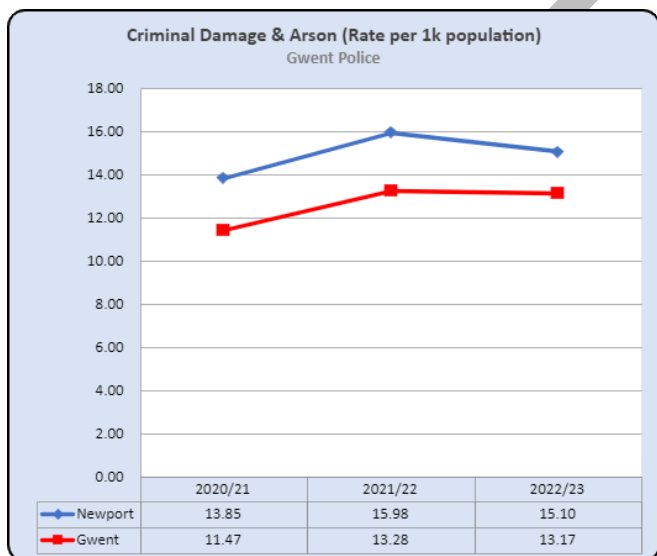


# 1. Anti-Social Behaviour (ASB)

Anti-social behaviour (ASB) is conduct that has caused – or is likely to cause – harassment, alarm, or distress to any person. Included within this category for the purposes of this SNA are, ASB data sets, Supplementary Child Criminal Exploitation (CCE) data sets, and Arson. These data sets are included to reflect the impact of crime and disruption to the public.



Whilst this data shows us a steep decline of ASB in Newport, ASB still remains above the Gwent average. Antisocial behaviour is often known to be exasperated by limited alternative activities, especially for young people. This heightened level in 2020/21 would demonstrate this with most activities being closed. The decline correlates to reopening of facilities and programmes for engagement and diversions in place.



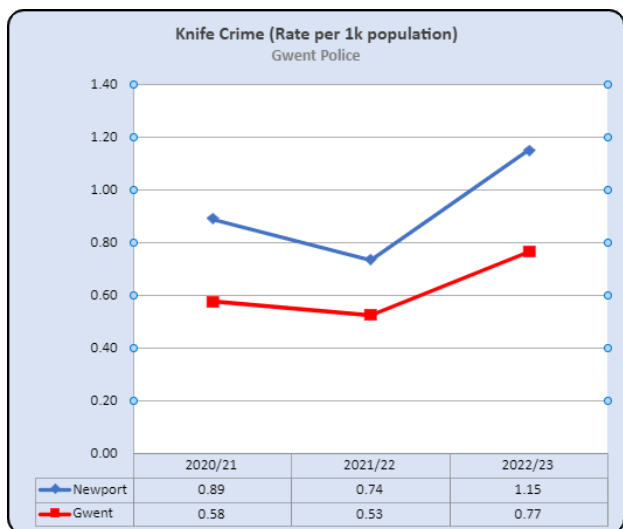
Criminal Damage and Arson have risen over the last few years but have not spiked significantly above the Gwent average, or within Gwent as a whole. There is a plateauing of this within Gwent with a slight decline in Newport. Criminal Damage and Arson have significant impacts on Community Safety and Community feelings of safety within a given area.



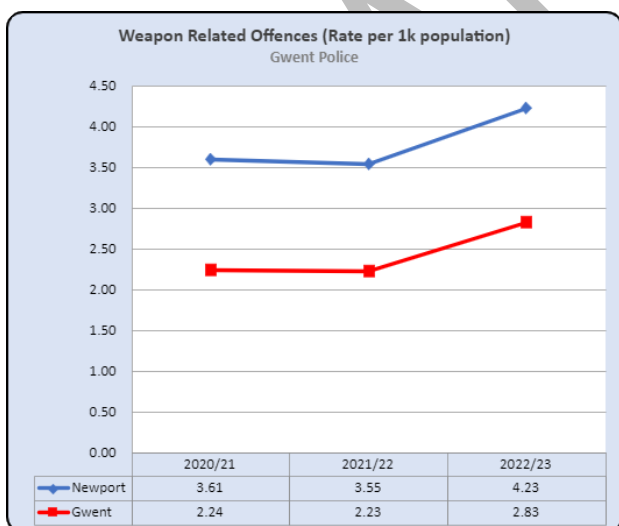
## 2. Serious Violence

Serious Violence is defined as ‘specific types of crime such as homicide, knife crime, and gun crime and areas of criminality where serious violence or its threat is inherent, such as in gangs and county lines drug dealing. It also includes emerging crime threats faced in some areas of the country such as the use of corrosive substances as a weapon.’<sup>5</sup>

Newport Crime Categories	Population	154,676	156,447	159,658	% Change (previous year)	
	Year	2020/21	2021/22	2022/23		
Homicide	No. of people	0	2	3	50.0%	↑
	Rate per 1k population	0.00	0.01	0.02	47.0%	↑



From the data above it is seen that since the end of covid restrictions and lockdowns, the increase in knife crime has increased. This is likely due to a resuming of ‘normal’ life, increased social gatherings and a return to nighttime economy activities.

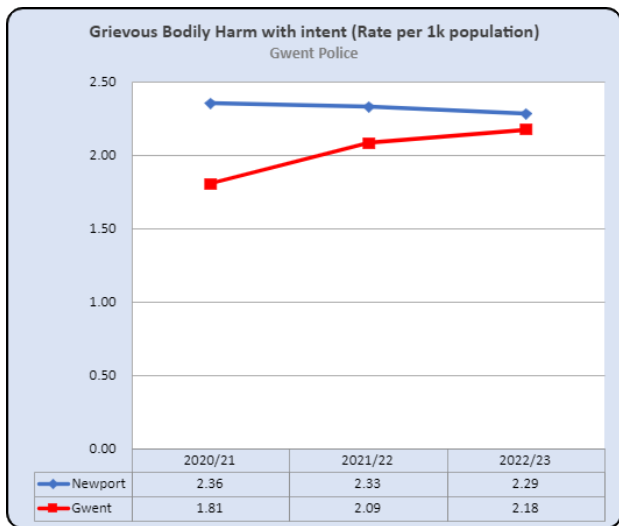


The use of weapons has been a rising issue over the years with cases increasing steadily. Once again Newport’s figures remain above the Gwent average for this crime set. We know that weapon related crimes have been increasing across the UK over the last few years with the Office for National Statistics (ONS) reporting a 21% increase from September 21-September 22<sup>6</sup>.

<sup>5</sup>

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/698009/serious-violence-strategy.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/698009/serious-violence-strategy.pdf) p14

<sup>6</sup> <https://www.gov.uk/government/statistics/knife-and-offensive-weapon-sentencing-statistics-july-to-september-2022#:~:text=The%20recent%20police%20recorded%20crime,in%20year%20ending%20September%202022.>

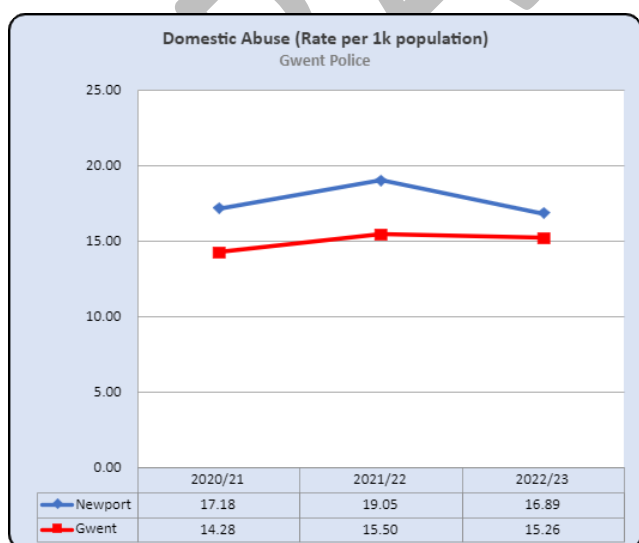


Grievous Bodily Harm by name indicates the severity of these offences. From the above table we can see that within the scope of Serious Violent Crime date, this is the most significant in terms of occurrences. More than 100x that of homicide. Violent crime and its increase within Newport have a direct impact on perceptions of safety within. Please see the below section on ‘The Voices of Citizens and Partners.’

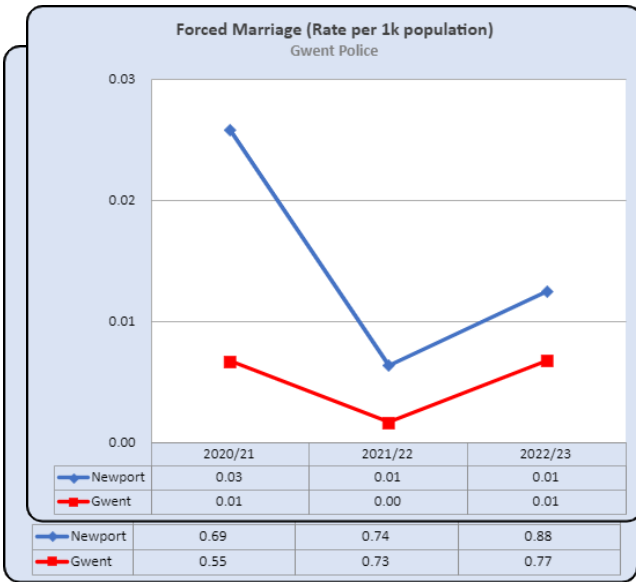
### 3. Violence Against Women, Domestic Abuse and Sexual Violence

Violence Against Women, Domestic Abuse and Sexual Violence is a three-pronged approach to tackling violence and abuse within homes and public spaces.

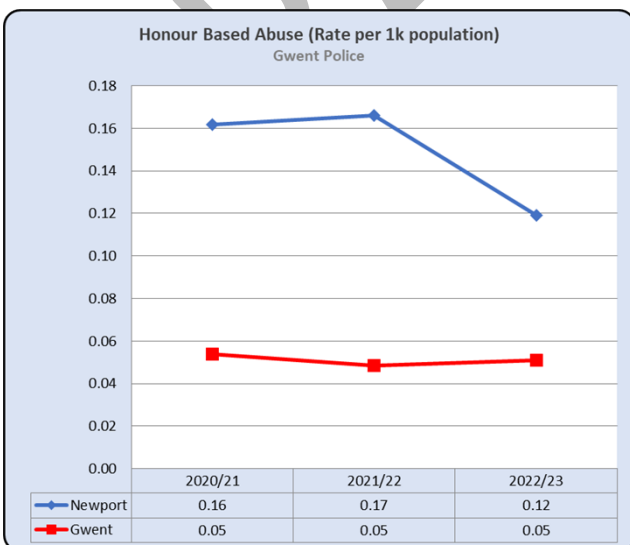
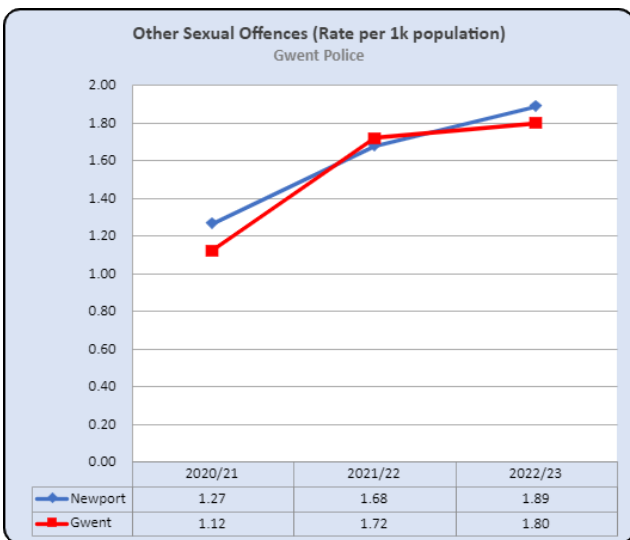
- Violence Against Women: This refers to any act of gender-based violence that results in physical, sexual, or psychological harm or suffering to women which are rooted in unequal power dynamics between genders.
- Domestic Abuse: This is a pattern of controlling behaviour by one person against another person whom they have an intimate connection with be that a partner or family member. It can involve physical, emotional, psychological, and financial abuse, and is aimed at establishing power and control over the victim.
- Sexual Violence: This encompasses any non-consensual sexual act or behaviour inflicted on an individual against their will. It includes rape, sexual assault, sexual harassment, and any unwanted sexual advances or actions that violate a person's autonomy and dignity.
- Areas of Honour Based Abuse, Forced Marriage and Female Genital Mutilation all sit within this area as all are predominately experienced by women highlighting these crimes as a Violence Against Women and Girls (VAWG) issue.



Domestic abuse saw a significant impact from Covid. Reporting and disclosures were all impacted by lockdowns, lack of easy access to services and being in further isolation with their abuser. A lasting impact of cases reported has seen that the complexity and severity of these cases has increased significantly with more sector support required. Reflected on this crime data, it is the fact that many cases of DA will go unreported to police, and many will suffer in silence.



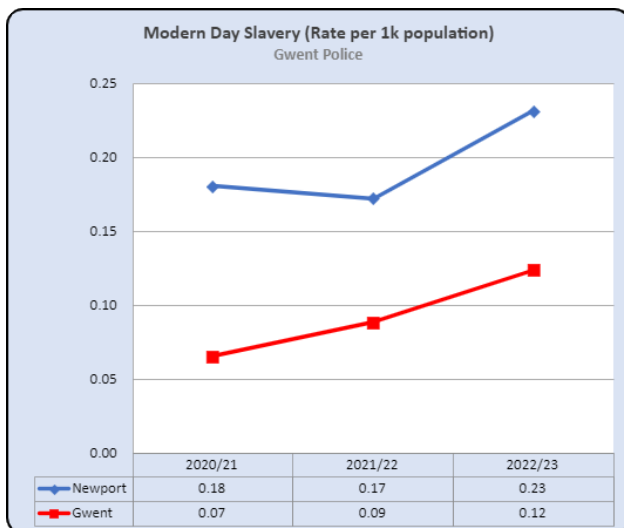
UK wide there has been an increase over the last few years in reports and prosecutions of rape. And this data for Newport echoes this trend. Serious Sexual Violent attacks and Rape have a lasting impact on community safety and in particular women's sense of safety both in public and private settings. We know that within Newport there are hotspot areas for this crime category and whilst work has been done to mitigate some of these risks, there is still more to be done. Issues around the justice system in relation to rape offences is well publicised, with the Justice system and this publicity will give rise to reporting increase as we more see prosecutions and convictions increase.



As can be seen above, Newport's figures on HBA are significantly higher than the Gwent average, it is likely that this is due to Newport's profile of high levels of diversity and population density. HBA is a multifaceted issue and one that, due to its elevated level of risk, is under reported. We can therefore anecdotally assume that individual lived experience of Honour Based Abuse is significantly higher than is reported.

A spike in reporting and discovery of this crime could be linked to the limited travel options and lack of options for abroad marriages to take place. Again, much like HBA, this crime will be under reported

due to cultural community expectations and repercussions. Newport's levels once again remain high in comparison to Gwent due to population profile.



# Community and Social Determinants

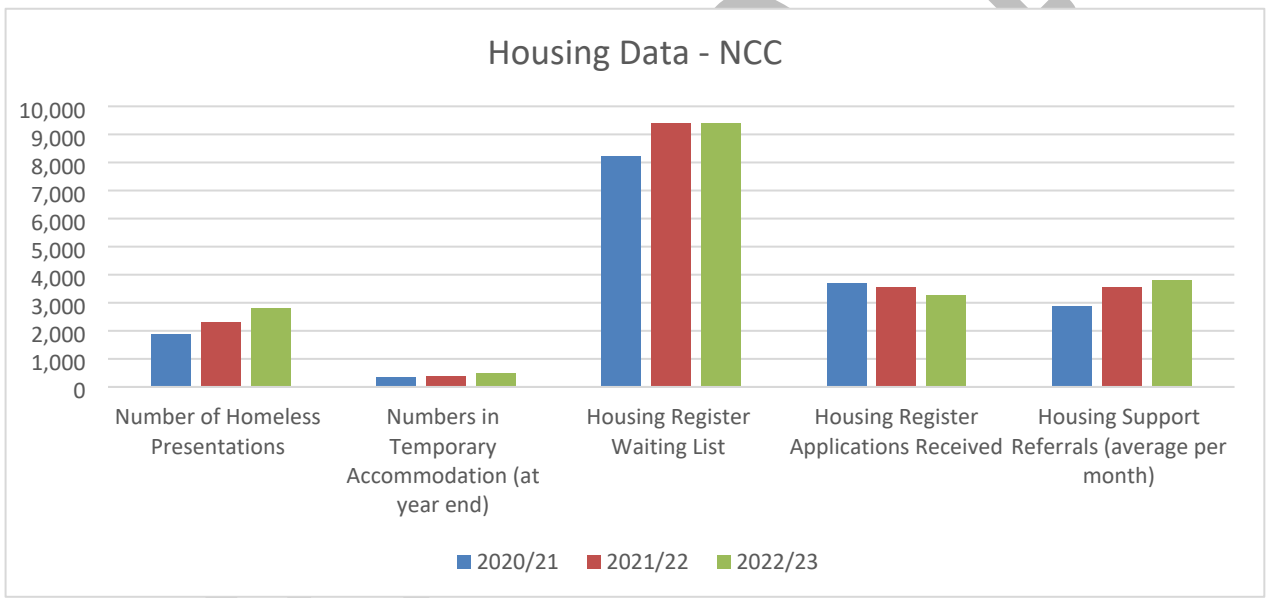
In addition to the crime data outlined and detailed above it is important that crime is not seen in isolation but rather as part of systemic community and social influences. Below are details of five additional areas that need to be considered.

## Cost of living

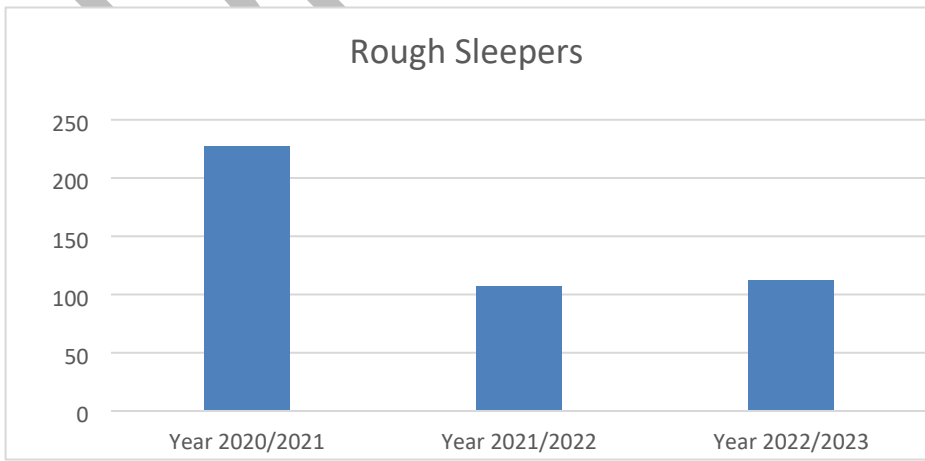
The cost-of-living crisis impacts upon wider social factors beyond finances.<sup>7</sup> additional content to be added.

## Housing Needs

Housing need, issues or difficulties alone are not precursors for Community Safety issues. However insecure housing can contribute and increase risk of community safety issues. Research shows the stable housing options and ownership can have a positive impact on communities as a whole and reduce crimes and risks of criminal activity within a community.<sup>8</sup>



## Rough Sleeping



additional content to be added.

<sup>7</sup> <https://blogs.lse.ac.uk/politicsandpolicy/the-cost-of-living-crisis-is-a-public-health-issue/>  
<sup>8</sup> <https://academic.oup.com/ej/advance-article/doi/10.1093/ej/uead040/7190617?login=false>

## Asylum Seekers, Refugees and Migrants

additional content to be added.

## Children and Young People

The number of children living in Newport is XX. And the number of children in formal education additional content to be added.

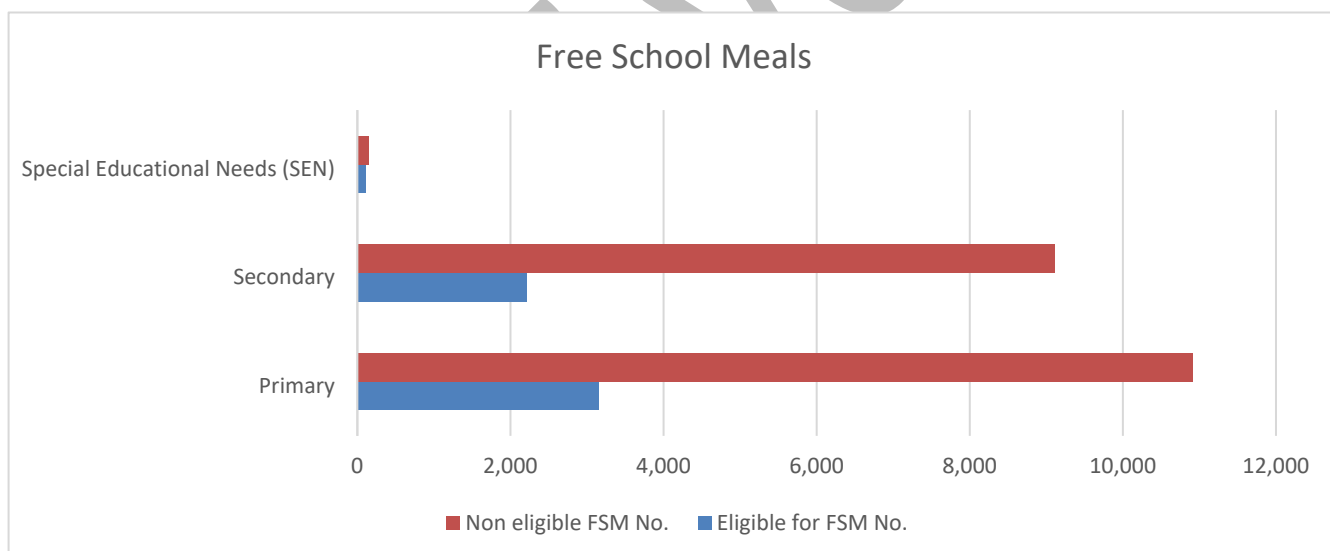
### Education

Education in Newport is made of

- Primary Schools
- Secondary Schools
- Independent / Church Schools
- SEN Provision Schools

additional content to be added.

### Free School Meals



### Exclusion and Suspension data

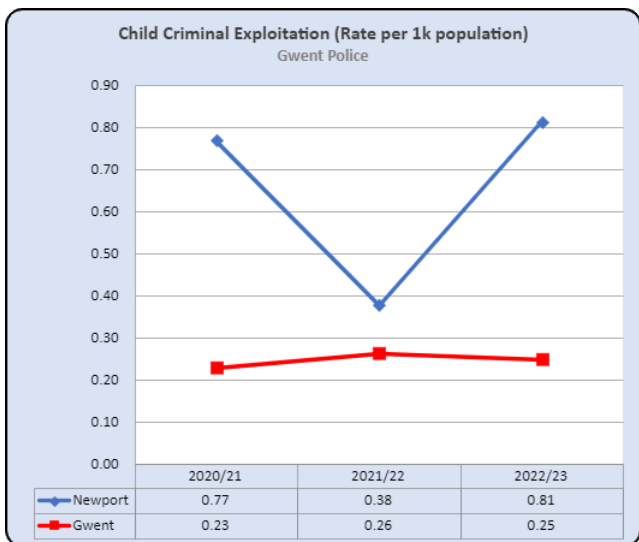
additional content to be added.

### Bullying and Harassment data

additional content to be added.

## Children and Community Safety

Context to children’s needs and vulnerabilities within Newport.



*additional content to be added.*

### Child Criminal and Sexual Exploitation

*additional content to be added.*

## Youth Justice Service

*additional content to be added.*

Youth Justice Service Interventions	2020/2021	2021/2022	2022/2023
Preventative Workstreams	131	194	220
Out of Disposal Workstreams	116	73	76
Statutory Court Workstreams	49	30	30
<b>Year Totals</b>	<b>296</b>	<b>297</b>	<b>326</b>

## Health

additional content to be added.

Assault by sharp object (ICD10 code - X99)				
Local Authority Name	2019/20	2020/21	2021/22	
Newport	5.17 <span style="color: red;">↑</span>	7.03 <span style="color: red;">↑</span>	1.92 <span style="color: green;">↓</span>	
<b>Wales</b>	<b>3.17</b> <span style="color: green;">↓</span>	<b>2.87</b> <span style="color: green;">↓</span>	<b>2.37</b> <span style="color: green;">↓</span>	
<i>Summary of Wales Hospital Admissions for violence (Assault by sharp object - ICD10 code - X99) by Local Authority area, rates per 100,000 and covering 2016/17 to 2021/22</i>				
All Violence & Assaults (ICD10 codes - X91-X99; Y00-Y09)				
Local Authority Name	2019/20	2020/21	2021/22	
Newport	52.37 <span style="color: green;">↓</span>	37.07 <span style="color: green;">↓</span>	28.76 <span style="color: green;">↓</span>	
<b>Wales</b>	<b>31.40</b> <span style="color: green;">↓</span>	<b>20.70</b> <span style="color: green;">↓</span>	<b>21.96</b> <span style="color: red;">↑</span>	

Young People (Under 25) - Assault by sharp object (ICD10 code - X99)				
Local Authority Name	2019/20	2020/21	2021/22	
Newport	4.24 <span style="color: green;">↓</span>	6.25 <span style="color: red;">↑</span>	0.00 <span style="color: green;">↓</span>	
<b>Wales</b>	<b>3.20</b> <span style="color: green;">↓</span>	<b>3.19</b> <span style="color: green;">↓</span>	<b>2.86</b> <span style="color: green;">↓</span>	
<i>Summary of Wales Hospital Admissions for violence (Assault by sharp object - ICD10 code - X99) by Local Authority area, rates per 100,000 and covering 2016/17 to 2021/22</i>				
Young People (Under 25) - All Violence & Assaults (ICD10 codes - X91-X99; Y00-Y09)				
Local Authority Name	2019/20	2020/21	2021/22	
Newport	65.74 <span style="color: green;">↓</span>	31.25 <span style="color: green;">↓</span>	33.33 <span style="color: red;">↑</span>	
<b>Wales</b>	<b>37.68</b> <span style="color: green;">↓</span>	<b>23.23</b> <span style="color: green;">↓</span>	<b>27.41</b> <span style="color: red;">↑</span>	

## Abuse towards care staff

additional content to be added.

## IRIS Referrals

additional content to be added.

## Substance Use



additional content to be added.

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## Public Protection

### Illegal Tobacco

The sale of illegal tobacco is a threat to communities and businesses. Recorded intelligence within the National Trading Standards Intelligence Database for the Newport area, shows significant threats from organised crime groups running illegal tobacco pop-up shops in previously empty properties.

Officers in the last three years have:

- Recorded submitted 444 reports to the intelligence database. (19% of all reports)
- Seized 1.5 million cigarettes and 225 kilos of tobacco with a retail value of £1,088,250.
- Cash, vaping products, and cannabis have also been seized.
- 2 bank accounts have been frozen with a value of £122,000.
- 32 shops have been closed using ASB legislation, delivering a £1.5 million impact on the profits of the crime groups.
- 11 investigations leading to 7 prosecutions.

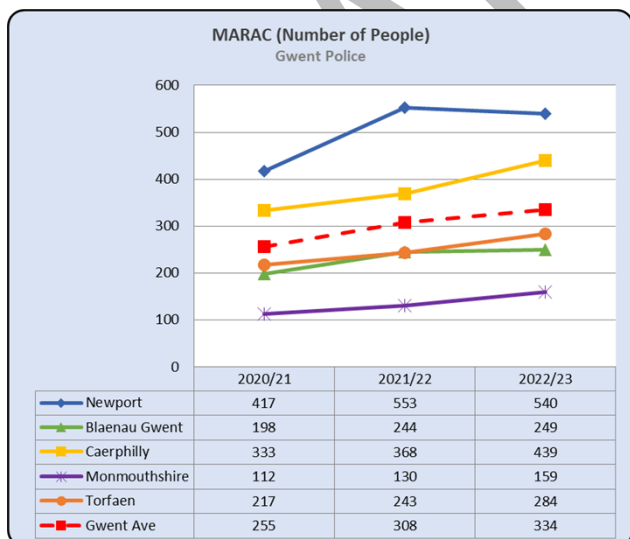
Officers have raised concerns that other criminality may be operating within the crime groups including supply of illicit drugs, offensive weapons, money laundering, human trafficking, grant fraud, and other regulatory issues.

additional content to be added.

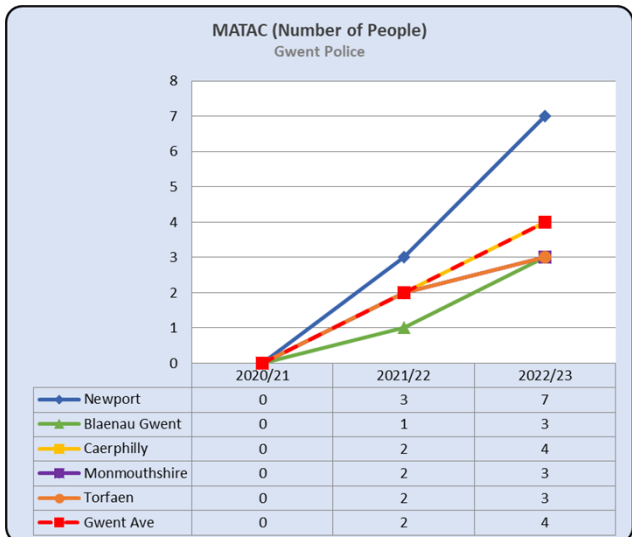
## Additional VAWDASV Information

VAWDASV outside of crime data.

### VAWDASV (MARAC MAPPA)



additional content to be added.



\*\* Caveat is the figures are estimates on the basis that Police and Probation have not really rolled out a “referral process” for MATAC yet. Because it is a pilot that has been running for the last 2 years, nominations were based on professional judgement initially until the RFG tool we use was introduced. So initially, capacity was set at 5 for the east and 5 for the west then for the last financial year when the RFG tool kicked in, capacity was increased to 10 for the west and 10 for the east.

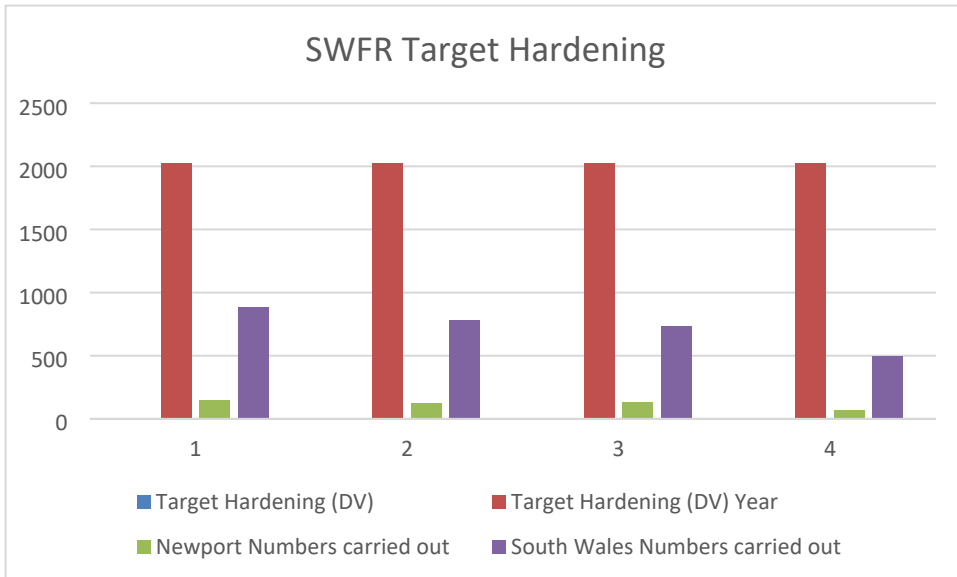
### Adults at Risk of Sexual Exploitation

additional content to be added.

- 2020- the database is showing that SEASS supported 15 people.
- 2021- the database is showing that Horizon supported 96 people.
- 2022- the database is showing that Horizon supported 47 people
- 2023- Current- Horizon supported 81 people.

### South Wales Fire and Rescue

Also awaiting data on Preventative/Diversiory Activities



DRAFT VOICES

## Terrorism and Extremism

Chanel and Prevent

additional content to be added.

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## The Voices of Citizens and Partners

*This section will include quotes and key messages from feedback.*

A key part of the development of this Strategic Needs Assessment is the voices and perceptions of the public, key partners and business of Newport. Without these views it is not possible to establish a true reflection of the impact of community safety issues and to establish clear ways of prevention moving forward.

To do this there have been a variety of engagement opportunities. They are outlined below.

Engagement	Method	Timeframe	Responses
City Centre Safety Survey	Bus Wi-Fi	19 <sup>th</sup> April – 31 <sup>st</sup> July 2023	1450
Citizens Panel Survey	Online Paper and	1 <sup>st</sup> August – 28 August 2023	185
Community Safety Perception Survey	Online Paper and	31 <sup>st</sup> July – 10 September 2023	105
Community Safety Perception Survey	Bus Wi-Fi	14 <sup>th</sup> September - 19 October 2023	1836
Safer Newport - Community Safety Partnership Survey	Online	Going Live November 2023	TBC
Community Safety Business Survey	Online and in person	Going Live November 2023	TBC
Youth Forum /Council Community Safety Focus Group	In person	Taking place 17 <sup>th</sup> November 2023	TBC

\* All online and paper engagement has been open in both English and Welsh

### Public Consultation Surveys

There has been a great number of public responses to our surveys with 3,576 members of the public responding. Full responses can be requested via our full data pack request as stated on page 5.

The survey's sought to gain an understating of the public's feelings and perceptions of safety within Newport. The questions were focused on the City Centre and the area in which they live.

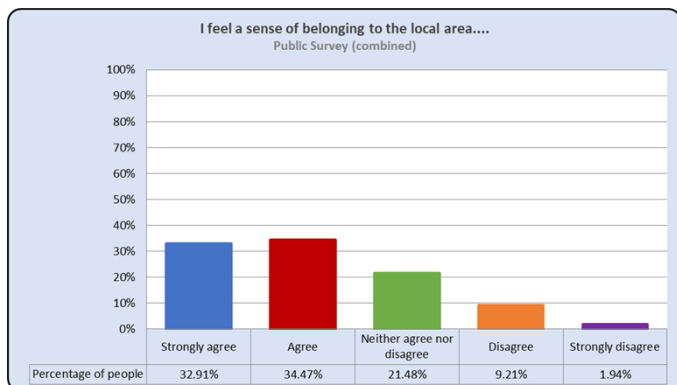
Key findings of these surveys combined are below and broken down 3 sections.

- 1 - Community Cohesion
- 2 – Community Safety
- 3 – Prioritisation

## 1. Community Cohesion

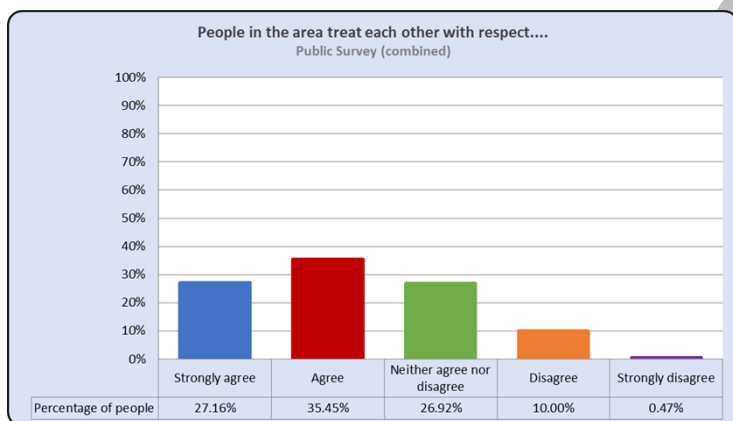
The following questions were asked to establish public perceptions and experience of Community Cohesion and belonging.

I feel a sense of belonging to the local area....



The combined results show that 67.37% of respondents agreed that they felt a sense of belonging to the local area, which compared to 55.77% from the public wide survey, 67.93% from the Citizens Panel, and 67.98% from the Bus Wi-Fi Survey.

People in the area treat each other with respect....

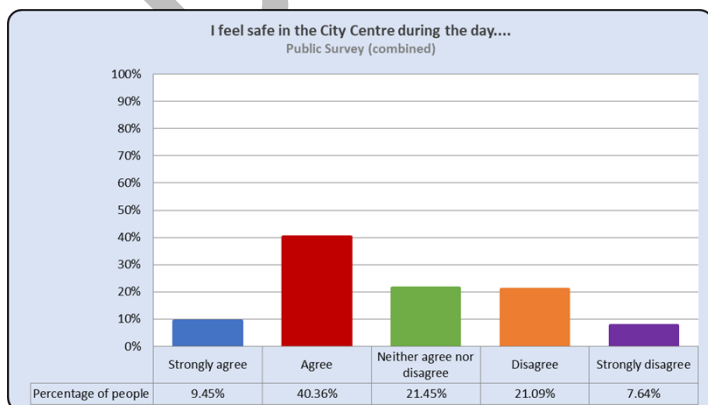


The combined results show that 62.61% of respondents agreed that people in the area treat each other with respect, which compared to 44.44% from the public wide survey, 63.04% from the Citizens Panel, and 63.45% from the Bus Wi-Fi Survey.

## 2. Community Safety

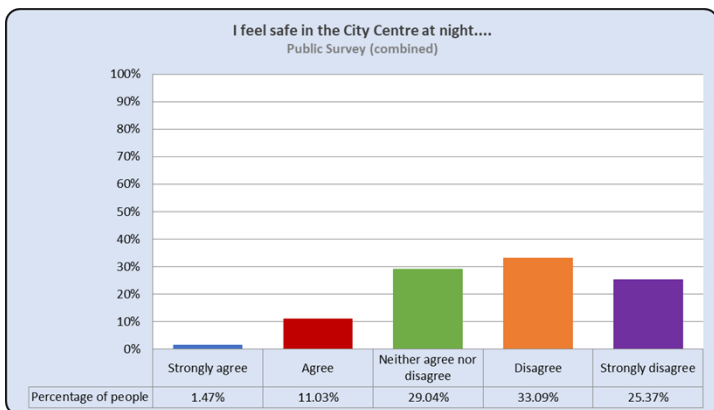
The following questions were asked to establish public perceptions and experience of safety and were asked separate questions relating to night and day and areas around the city.

I feel safe in the City Centre during the day....



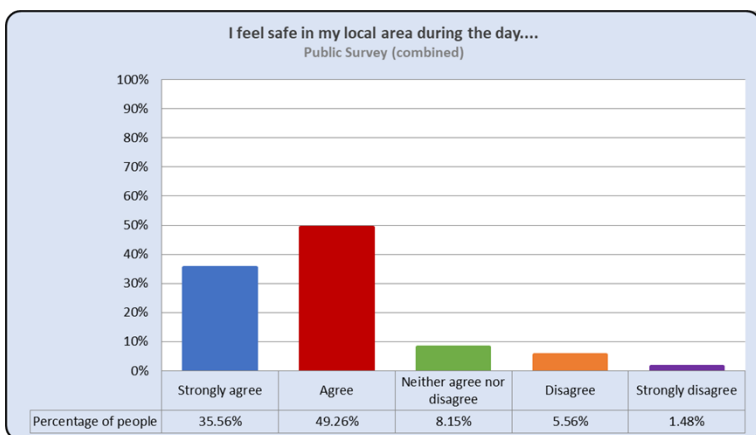
The combined results show that 49.82% of respondents agreed they felt safe in the City Centre during the day, which compared to 35.56% from the public wide survey, and 56.76% from the Citizens Panel.

### I feel safe in the City Centre at night....



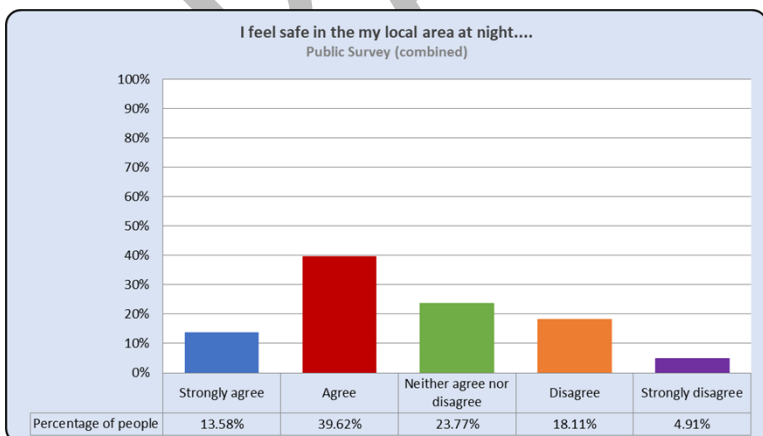
The combined results show that 12.50% of respondents agreed they felt safe in the City Centre at night, which compared to 8.99% from the public wide survey, and 14.21% from the Citizens Panel.

### I feel safe in my local area during the day....



The combined results show that 84.81% of respondents agreed they felt safe in their local area during the day, which compared to 75.86% from the public wide survey, and 89.07% from the Citizens Panel.

### I feel safe in my local area at night....



The combined results show that 53.21% of respondents agreed they felt safe in the City Centre at night, which compared to 48.84% from the public wide survey, and 55.31% from the Citizens Panel.

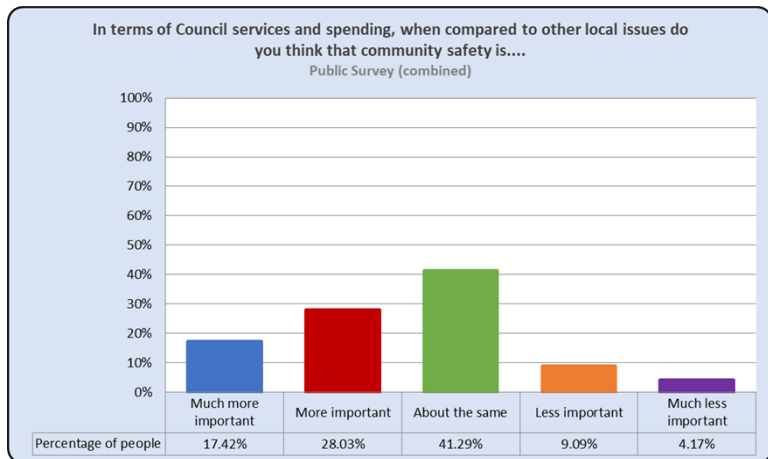
Through Bus Wi-Fi we only asked if they felt safe in their local area (regardless of day or night), with 62.53% agreeing they felt safe.



### 3. Prioritisation

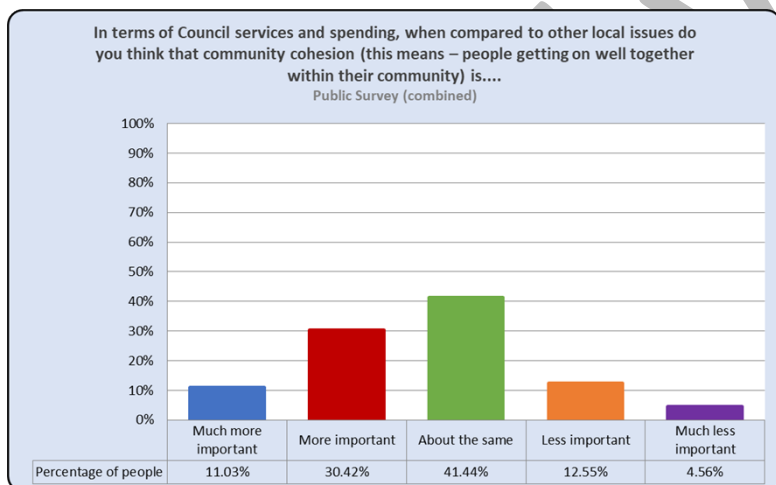
The following questions were asked to establish public opinion on the role community safety has in regard to public spend and emphasis they feel the council ought to place on this issue.

In terms of Council services and spending, when compared to other local issues do you think that community safety is....



The combined results show that 45.45% of respondents agreed that community safety is much more or more important in terms of Council services and spending, when compared to other local issues, which compared to 48.19% from the public wide survey, and 44.20% from the Citizens Panel.

In terms of Council services and spending, when compared to other local issues do you think that community cohesion (this means – people getting on well together within their community) is....



The combined results show that 41.44% of respondents agreed that community cohesion is much more or more important in terms of Council services and spending, when compared to other local issues, which compared to 45.68% from the public wide survey, and 39.56% from the Citizens Panel.

### Quotes

To be added from survey responses received.

- **Safer Newport - Community Safety Partnership Survey**

Graphs and information will be added once survey closes.

- **Community Safety Business Survey**

Graphs and information will be added once survey closes.

- **Newport Youth Council/Forum**

Graphs and information will be added once survey closes.

- **Case Studies**

additional content to be added.

## **Media and Headlines**

Media both mainstream press and social media have a huge impact on public perceptions of place, situations and issues. It is important that we consider some of the below key reports and headlines and consider the impact these have on the Newport Residential public and wider General Public perception. Noting these issues will aid us in our approaches moving forward.

additional content to be added.

DRAFT 2023

## Interventions and Activities

There are a variety of ongoing intervention and activities seeking to meet the needs of the Newport Population. Some of these are supportive, diversionary or mandated.

additional content to be added.

The Police and Crime Commissioner for Gwent has agreed to award grant funding from the PCC Police Community Fund for the 2023/2024 financial year. | Gwent Police and Crime Commissioner

We are committed to working with partners on an ongoing basis to maintain mapping and identify areas of good practice and also identify any gaps.

## Emerging Themes

In the process of exploring data and information that has been submitted, some key issues that have been emerging over the last year have been identified. These areas do not yet have a completed data set to consider and so will be highlighted below as areas to consider moving forward and to reflect on their impact on community safety.

1. **E Bikes and Scooters** – Grooming, Gangs, drug running, public safety issues, ASB
2. **Vaping in CYP** – Organised Crime, licencing, illegal sales.
3. **Harmful Sexual Behaviour** – Education Based needs
4. **Serious Violence in Schools**

# Summary

## Key Findings

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## Next Steps

### Recommendations

### Governance

### Safer Newport Action Plan

- Include in this service and agency service mapping/establishing reporting or monitoring structures...

### Serious Violence Duty Strategy

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# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 8<sup>th</sup> November 2023

### Subject Scrutiny Adviser Report

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Role
Neil Barnett (Scrutiny Adviser)	Present the Committee with the Scrutiny Adviser Report for discussion and update the Committee on any changes.

## Section A – Committee Guidance and Recommendations

### Recommendations to the Committee

The Committee is asked to:

#### 1. Committee’s Work Programme:

Consider the Committee’s Forward Work Programme Update (**Appendix 1**):

- *Are there any amendments to the topics scheduled to be considered at the next Committee meeting?*
- *Are there any additional invitees that the Committee requires to fully consider the topics?*
- *Is there any additional information that the Committee would like to request?*

#### 2. Action Plan

Consider the Actions from previous meetings (**Appendix 2**):

- *Note the responses for the actions;*
- *Determine if any further information / action is required;*
- *Agree to receive an update on outstanding issues at the next meeting.*

## 2 Context

### Background

2.1 The purpose of a forward work programme is to help ensure Councillors achieve organisation and focus in the undertaking of enquiries through the Overview and Scrutiny function. Effective



work programming is essential to ensure that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services.

- 2.2 Further information about the work programming process, including the procedures for referring new business to the programme, can be found in our Scrutiny Handbook on the Council's Scrutiny webpages ([www.newport.gov.uk/scrutiny](http://www.newport.gov.uk/scrutiny)).
- 2.3 The Centre for Public Scrutiny's Good Scrutiny Guide recognises the importance of the forward work programme. In order to 'lead and own the process', it states that Councillors should have ownership of their Committee's work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.

### **Action Sheet from Previous Meetings**

- 2.4 Attached at **Appendix 2** is the Action Sheet from the Committee meetings. The updated completed actions are included in the table.
- 2.5 Any actions that do not have a response will be included on the Action Sheet at the next meeting to ensure that the Committee can keep track of outstanding actions.

## **3 Information Submitted to the Committee**

- 3.1 The following information is attached:

**Appendix 1:** The Committee's Forward Work Programme Update;  
**Appendix 2:** Action Sheet from Previous Meetings.

## **4. Suggested Areas of Focus**

### **Role of the Committee**

**The role of the Committee in considering the report is to:**

- **Forward Work Programme Update - Appendix 1**  
Consider:
  - Are there any amendments to the topics scheduled to be considered at the next Committee meeting?
  - Are there any additional invitees that the Committee requires to fully consider the topics?
  - Is there any additional information that the Committee would like to request?
- **Action Sheet from Previous Meetings - Appendix 2**
  - Consider the responses to the actions from the meeting;
  - Are you satisfied that you have received the necessary information?
  - Are there any further issues arising from the responses that you would like to raise?

For the actions that do not have responses – these actions will be rolled over to the next meeting and reported back to the Committee.

## Section B – Supporting Information

### 5. Links to Council Policies and Priorities

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council's delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner.
- 5.2 This report relates to the Committee's Work Programme, Actions from Committee's and Information Reports that support the achievement of the Scrutiny Committee, in accordance with the Law and Regulation Service Plan, Objectives, Actions and Measures and the Wellbeing objectives.

### 6 Wellbeing of Future Generation (Wales) Act

- 6.1 The Wellbeing of Future Generations Act 2015 which came into force in April 2016 sets the context for the move towards long term planning of services.
- 6.2 **General questions**
- How is this area / policy affected by the new legislation?
  - How will this decision / policy / proposal impact upon future generations? What is the long term impact?
  - What evidence is provided to demonstrate WFGA has been / is being considered?
  - Evidence from Community Profiles / other data?
  - Evidence of links to Wellbeing Assessment / Objectives / Plan?
- 6.3 **Wellbeing Goals**
- How are the Wellbeing goals reflected in the policy / proposal / action?
    - *A prosperous Wales*
    - *A resilient Wales*
    - *A healthier Wales*
    - *A more equal Wales*
    - *A Wales of cohesive communities*
    - *A Wales of vibrant culture and thriving Welsh language*
    - *A globally responsible Wales*
- 6.4 **Sustainable Development Principles**
- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
    - **Long Term**  
*The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs*
    - **Prevention**  
*How acting to prevent problems occurring or getting worse may help public bodies meet their objectives*
    - **Integration**  
*Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies*
    - **Collaboration**

*Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives*

- **Involvement**

*The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.*

## **7 Background Papers**

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2022-2027](#)

Report Completed: 8<sup>th</sup> November 2023

**Appendix 1**

**Performance Scrutiny Committee – Partnerships  
– Forward Work Programme Update**

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<b>Wednesday, 6 December 2023 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV)</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>Examine proposals for the next steps in the developments of the Violence against Women, Domestic Abuse and Sexual Violence regional team.</p>	<p><b>Strategic Director – Social Services</b></p> <p><b>Head of Corporate Safeguarding</b></p>

<b>Wednesday, 7 February 2024 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Potential Invitees</b>
<b>Area Planning Board (Substance Misuse)</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the role and function of the Gwent Area Planning Board (Substance Misuse) and work of the APB commissioning team.</p>	<p><b>Head of Prevention and Inclusion;</b></p> <p><b>Substance Misuse Team Manager.</b></p>
<b>Sencom Regional Support Services for Schools</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the role and function of the Sencom Regional Support Services for Schools</p>	<b>Chief Education Officer</b>

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**Performance Scrutiny Committee – Partnerships**

**ACTION SHEET – 4<sup>th</sup> October 2023**

	<b>Agenda Item</b>	<b>Action</b>	<b>Responsibility</b>	<b>Outcome</b>
1	<b>Shared Resource Service Update</b>	The Committee considered the report of the Shared Resource Service Update	<b>Scrutiny / SRS</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 9<sup>th</sup> October 2023.</b>
1	<b>Shared Resource Service Update</b>	Members requested statistics concerning the diversity of apprentices within the partnership.	<b>Scrutiny / SRS</b>	<b>ONGOING – Information sent to SRS on 9<sup>th</sup> October 2023.</b>
1	<b>Shared Resource Service Update</b>	Members expressed an interest in receiving examples of open-source websites used by other local authorities.	<b>Scrutiny / SRS</b>	<b>COMPLETED – Information sent to the Committee on 9<sup>th</sup> October 2023.</b>
1	<b>Shared Resource Service Update</b>	The Committee would like more information on the Disaster Recovery Plan when developed as part of next year’s report. Members also asked for an Information report in the interim if available.	<b>Scrutiny / SRS</b>	<b>ONGOING – Information sent to SRS on 9<sup>th</sup> October 2023.</b>
1	<b>Shared Resource Service Update</b>	The Committee would like to know if there is a direct contact number for Members to contact SRS for issues.	<b>Scrutiny / SRS</b>	<b>COMPLETED– Information sent to SRS on 9<sup>th</sup> September 2023.</b>

1	<b>Shared Resource Service Update</b>	Members would like to know the viability of recruiting more organisations into the partnership.	<b>Scrutiny / SRS</b>	<b>COMPLETED – Information sent to the Committee on 23<sup>rd</sup> October 2023.</b>
1	<b>Shared Resource Service Update</b>	Members would like to know if there has been any incidents with breakdowns which have resulted in issues with safeguarding in schools	<b>Scrutiny / SRS</b>	<b>COMPLETED – Information sent to the Committee on 23<sup>rd</sup> October 2023.</b>
2	<b>One Newport Wellbeing Plan Final Report</b>	The Committee considered the final report of the One Newport Wellbeing Plan	<b>Scrutiny / Partners</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 9<sup>th</sup> October 2023.</b>
2	<b>One Newport Wellbeing Plan Final Report</b>	The Committee requested for the criteria for Purple Flag status to be shared with the Committee Members as a written update.	<b>Scrutiny / One Newport Partnership</b>	<b>COMPLETED – Information sent to the Committee on 10<sup>th</sup> October 2023.</b>
2	<b>One Newport Wellbeing Plan Final Report</b>	The Committee recommended that there be permanent signage for the Bee Friendly Cities.	<b>Scrutiny / One Newport Partnership</b>	<b>COMPLETED – Information forwarded to appropriate service area on 23<sup>rd</sup> October 2023.</b>
2	<b>One Newport Wellbeing Plan Final Report</b>	Members request if Natural Resource Wales could produce an information report about Flood Risk, including information about which areas of Newport are at risk of flooding and future projections of flooding.	<b>Scrutiny / One Newport Partnership</b>	<b>ONGOING – Information sent to One Newport Partnership on 9<sup>th</sup> September 2023.</b>



**ACTION SHEET – 10<sup>th</sup> October 2023**

	<b>Agenda Item</b>	<b>Action</b>	<b>Responsibility</b>	<b>Outcome</b>
1	<b>Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027</b>	The Committee considered the report of the RPB Area Plan 2023-2027	<b>Scrutiny / Gwent RPB</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 9<sup>th</sup> October 2023.</b>
1	<b>Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027</b>	Members requested that the report explicitly detail how the Regional Partnership Board collaborated with Leisure Trusts and local sporting governing bodies to improve recreation accessibility. They also enquired about any ongoing or completed projects in this regard, seeking information on their start dates, locations, success rates, and potential areas for improvement.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>
1	<b>Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027</b>	Members commented regarding the Rapid Rehousing programme and the commitment to not use bed and breakfast accommodation to temporarily house young people, and would like to request information on the Regional Partnership Board element of this commitment.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>

1	<b>Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027</b>	The Committee expressed its intention to write to the Welsh Government, requesting a reconsideration of the planned tapering in the Regional Integration Fund, given the current financial circumstances.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>  <b>UPDATE -</b>
1	<b>Gwent Regional Partnership Board (RPB) Area Plan 2023 - 2027</b>	Members enquired whether the partnership had developed a strategy or engaged in cross-partnership collaboration with the Health Team to address the rising levels of obesity in the region.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>
1	<b>Gwent Regional Partnership Board (RPB) Annual Report 2022-23</b>	The Committee considered the 2022-23 Annual Report of the RPB.	<b>Scrutiny / Gwent RPB</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 9<sup>th</sup> October 2023.</b>
1	<b>Gwent Regional Partnership Board (RPB) Annual Report 2022-23</b>	Members praised the case study of the Crick Road Dementia Project and spoke of it being innovative. Members would like to know whether this is going to be modelled elsewhere in the region.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>
1	<b>Gwent Regional Partnership Board (RPB) Annual Report 2022-23</b>	Members wanted to reiterate that the document was lengthy and recommended that future reports could be improved by reducing repetition and jargon, or by making them more concise.	<b>Scrutiny / Gwent RPB</b>	<b>COMPLETED – Response from Gwent PSB forwarded to the Committee on 25<sup>th</sup> October 2023.</b>